



TO: Chair and Members of the Board of Health

FROM: Graham L. Pollett, MD, FRCPC
Medical Officer of Health

DATE: 2012 May 17

2011 OUTCOME REPORTS & PERFORMANCE SYSTEM

Recommendation

It is recommended that Report No. 074-12 re 2011 Outcome Reports & Performance System be received for information.

Background

As part of the Health Unit's Annual Planning Cycle, staff members produce Outcome Reports to demonstrate performance from the previous year, and to highlight whether goals were achieved. Outcome Reports also describe how the requirements of the Ontario Public Health Standards are achieved. These Reports provide a comprehensive picture of the Health Unit's work in 2011 and document hundreds of activities that occurred throughout the County of Middlesex and the City of London to improve the public's health.

While it is the responsibility of senior leadership (i.e. the Medical Officer of Health and the Directors Committee) to oversee the day-to-day operations of the agency, it is important for the Board members to be aware that staff members develop comprehensive, results-oriented program plans which a) address all the mandatory programs and services, and b) support effective response to changing community needs and priorities.

The 2011 Outcome Reports are being distributed to Board members electronically (with a hard-copy version also available upon request).

New Performance Management System: Clear Relationship between Activities and Results

In January 2012, the link between Health Unit activities and results was strengthened by the introduction of a revised Operational Planning template. Specifically, the revised template more clearly links activities to outputs (i.e., quantity of work) and outcomes (i.e., quality of work), as well as highlights the rationale and partners for each activity. The revised template was adopted across the agency and is a major step toward having a fully electronic planning and reporting process. Furthermore, the revised Operational Planning template was recognized by Accreditation Surveyors during the 2011 Ontario Council on Community Health Accreditation site visit as a leading practice. In 2013, Board members will have access to all 2012 operational plans (including achieved outputs and outcomes).

This report was prepared by Mr. Ross Graham, Manager, Special Projects.

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This report addresses the Ontario Public Health Standards at the Middlesex-London Health Unit.
