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**ML** MIDDLESEX-LONDON  
HEALTH UNIT

# Location Project

2018-02-22

## Misconception:

*“The Health Unit is being forced out by County’s rezoning of 50 King.”*

## Fact:

- MLHU has been looking to consolidate two London offices since 2007
- County has been clear that there was never an intention to force the Health Unit out.

## Misconception:

***“The Health Unit is demanding a snap decision from the County.”***

## Fact:

- RFP process has been ongoing since 2016. County administration has been aware and participating in the RFP from the start of the process.
- The Health Unit needs a timely decision in order to secure a deal, but will take all reasonable steps to ensure that appropriate time is provided for the County to give input.

## Misconception:

***“The Health Unit did not consult County residents in making their decision.”***

## Fact:

- The Health Unit conducted public and partner consultations to determine the site selection criteria for the procurement process
- There were 64 (16% of total) telephone, 24 (10.7%) client and 283 (8.8%) online respondents from County residents
- There were also 7 (32%) County residents who participated in focus groups

## Misconception:

*“There is a landlord-tenant dispute going on here.”*

## Fact:

- The County and Health Unit have a long history of collaboration and partnership, including a solid landlord-tenant relationship for over 30 years.
- The County and Health Unit are working together on this and several other issues currently, and it is anticipated that there will be further collaboration on a number of key issues going forward.

## Misconception:

***“The Health Unit only delivers services at 50 King St.”***

## Fact:

- The Health Unit delivered at least 36,000 services or interactions in Middlesex County last year including inspections in every restaurant, home visits to support young families, small drinking water systems site visits and clients seen at the Health Unit offices in Strathroy
- Every Program Team at MLHU has an outreach or community based component to their program

## Misconception:

***“Consolidating the Health Unit’s London operations will reduce services to Middlesex County residents.”***

## Fact:

- 100% of the Health Unit’s Programs do work in the community. The Health Unit is not a building, it’s a service delivered everywhere
- Consolidation does not mean centralization. A “Workplace 2.0” approach will mean staff spend less time in the office, and more time in the community.
- MLHU staff consider the health needs of residents of Middlesex County and the City of London whenever they plan, implement and evaluate their services
- The MLHU Board of Health explicitly considers the perspective of County representatives in every major decision



# Middlesex County Public Health Services Review

## Goal

- To assess MLHU's service delivery in Middlesex County in comparison to community needs and other potential service delivery models.

# Middlesex County Public Health Services Review

## Objectives

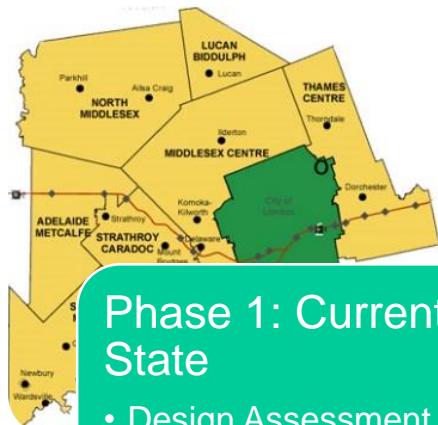
- Assess the current compliment of services being delivered in Middlesex County
- Understand specific community needs, strengths and challenges
- Engage with County residents and community partners
- Identify effective strategies for optimal service delivery
- Make recommendations to the Board of Health that enhance services to Middlesex County residents

# Middlesex County Public Health Services Review

## Deliverables

- Baseline Metrics
  - Evaluation of Physical Locations and Accessibility
  - Evaluation of Hours of Services and Programs Offered
- Review of Population Health Assessment and Surveillance Data
- Environmental Scan of Public Health Units
- Literature Review
- Potential Integration with Other Strategic Initiatives
  - Intake Line Review and Reception Services
  - Activity-Based Workspaces
- Facilitated Workshop with Community Partners / Decision-Makers
  - Exploration of Partnership Opportunities
- Recommended Service Delivery Enhancements

# Middlesex County Public Health Services Review



## Phase 1: Current State

- Design Assessment Framework / Criteria
- Review existing documentation and data



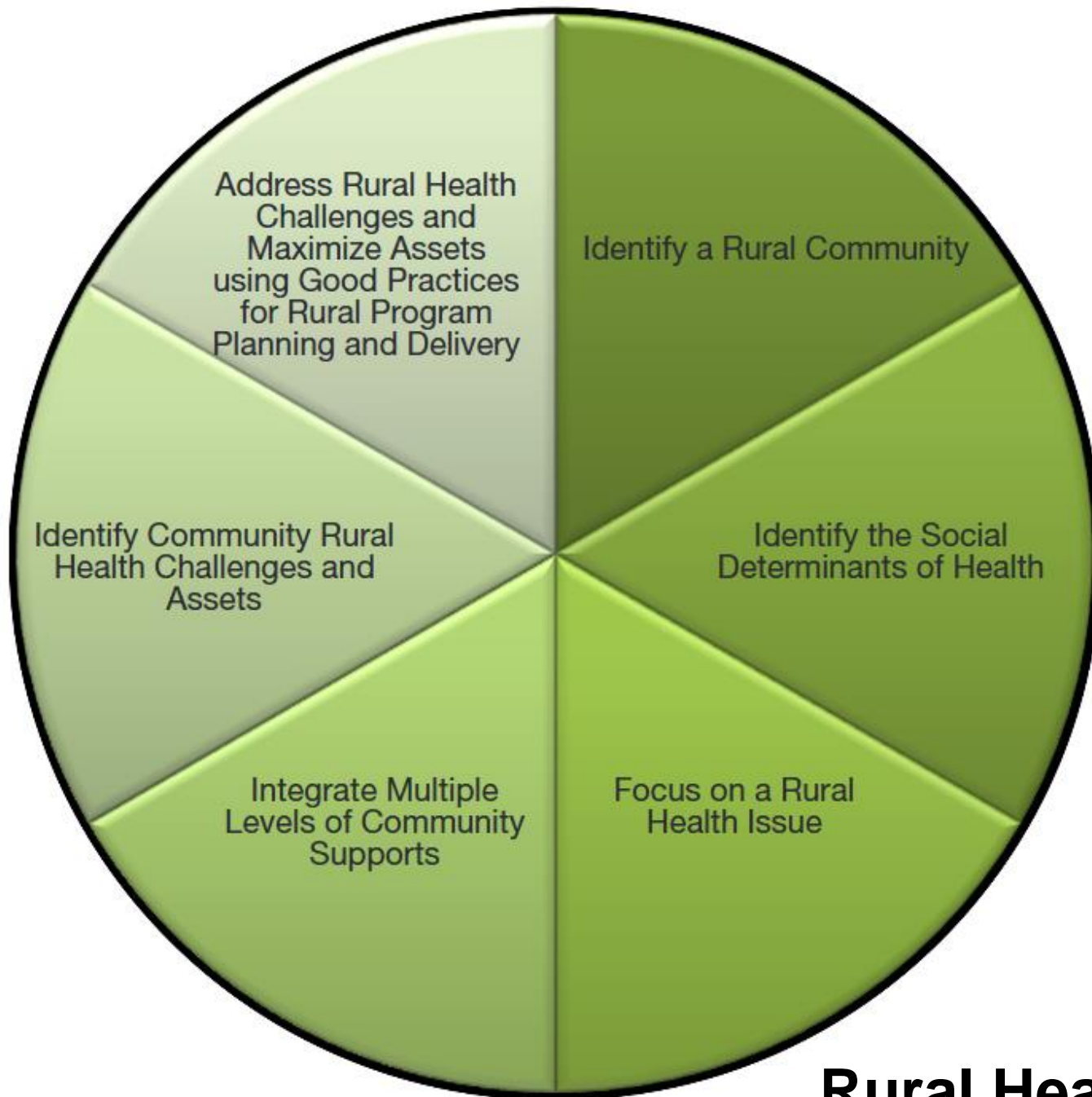
## Phase 2: Analysis

- Conduct research
- Identify potential enhancements
- Create collaborative opportunities



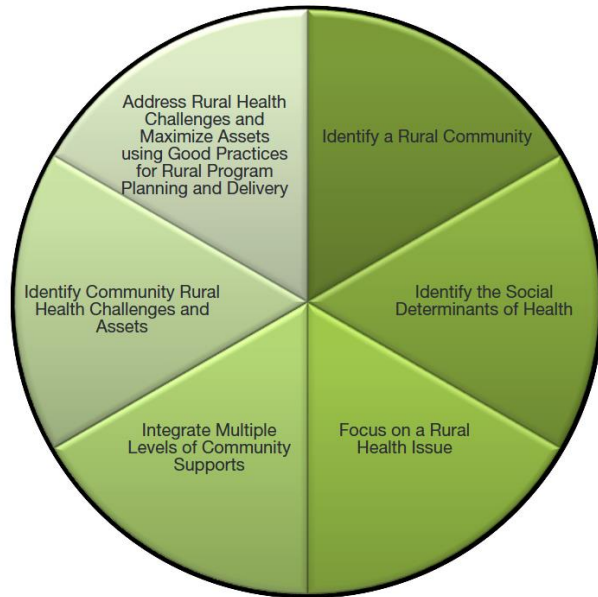
## Phase 3: Recommendations

- Impact on County residents
- Develop recommendations
- Prepare implementation plans



**Rural Health Framework**

# Middlesex County Public Health Services Review



Recommendations

