

**AGENDA
MIDDLESEX-LONDON BOARD OF HEALTH**

Thursday, June 17, 2021, 7:00 p.m.
Microsoft Teams

MISSION - MIDDLESEX-LONDON HEALTH UNIT

The mission of the Middlesex-London Health Unit is to promote and protect the health of our community.

MEMBERS OF THE BOARD OF HEALTH

Ms. Maureen Cassidy (Chair)
Ms. Aina DeViet (Vice-Chair)
Mr. John Brennan
Ms. Kelly Elliott
Ms. Tino Kasi
Ms. Arielle Kayabaga
Mr. Bob Parker
Mr. Matt Reid
Mr. Mike Steele
Mr. Aaron O'Donnell

SECRETARY-TREASURER

Dr. Christopher Mackie

DISCLOSURE OF CONFLICTS OF INTEREST

APPROVAL OF AGENDA

MINUTES

Approve: May 20, 2021 – Board of Health meeting

Receive: June 3, 2021 – Finance and Facilities Committee meeting

Item #	Delegation	Recommendation	Information	Report Name and Number	Link to Additional Information	Overview and Lead
Reports and Agenda Items						
1.	X	X	X	Finance and Facilities Committee Meeting Summary Report from June 3, 2021 (Report No. 28-21)	June 3, 2021 Agenda	To provide an update on reports reviewed at the June 3, 2021 Finance and Facilities Committee meeting. Lead: Mr. Matt Reid, Chair, Finance & Facilities Committee
2.	X	X	X	Governance Committee Meeting Summary (Verbal) Program Update: Human Resources Program Update: Strategic Projects Program Update: Program Planning and Evaluation Program Update: Privacy, Risk and Governance	June 17, 2021 Agenda	To provide an update on reports reviewed at the June 17, 2021 Governance Committee meeting. Lead: Mr. Bob Parker, Chair, Governance Committee
3.		X	X	Middlesex-London Health Unit Technology Grant Project (Report No. 29-21)	Appendix A	To provide an update on the health unit's technology grant application. Lead: Ms. Heather Lokko, Director, Healthy Start/Chief Nursing Officer
4.	X		X	COVID-19 Disease Spread and Vaccine Update (Verbal)		To provide an update on COVID-19 matters within Middlesex-London. Leads: Dr. Alexander Summers, Associate Medical Officer of Health and Dr. Christopher Mackie, Medical Officer of Health

5.		X	X	Medical Officer of Health Activity Report for June 2021 (Report No. 30-21)		To provide an update on external meetings attended by the Medical Officer of Health since the last Board of Health meeting. Lead: Dr. Christopher Mackie, Medical Officer of Health
Correspondence and Information Items						
6.			X	June 2021 Correspondence		No items were received for the month of June.

OTHER BUSINESS

Next Board of Health Meeting is Thursday, July 15th, 2021 at 7 p.m.

CONFIDENTIAL

The Middlesex-London Health Unit's Board of Health will move in a closed session to consider labour relations or employee negotiations, litigation or potential litigation, including matters before administrative tribunals, affecting the municipality or local board, personal matters about identifiable individuals, including municipal or local board employees and to approve confidential minutes from the May 20, 2021 Board of Health meeting.

ADJOURNMENT



PUBLIC SESSION – MINUTES
MIDDLESEX-LONDON BOARD OF HEALTH

Thursday, May 20, 2021, 7:00 p.m.
Microsoft Teams

MEMBERS PRESENT: Ms. Maureen Cassidy (Chair)
Ms. Aina DeViet (Vice-Chair)
Mr. Matt Reid
Mr. John Brennan
Ms. Arielle Kayabaga
Mr. Bob Parker
Ms. Kelly Elliott
Mr. Mike Steele
Mr. Aaron O'Donnell
Ms. Tino Kasi

OTHERS PRESENT: Dr. Christopher Mackie, Medical Officer of Health (Secretary-Treasurer)
Ms. Stephanie Egelton, Executive Assistant to the Board of Health/MOH/AMOH and Communications Coordinator (Recorder)
Dr. Alexander Summers, Associate Medical Officer of Health
Ms. Emily Williams, Director, Healthy Organization/Interim CEO
Mr. Dan Flaherty, Manager, Communications
Ms. Carolynne Gabriel, Communications Coordinator/Executive Assistant to the Board of Health
Ms. Heather Lokko, Director, Healthy Start/Chief Nursing Officer
Mr. Stephen Turner, Director, Environmental Health and Infectious Disease
Ms. Maureen MacCormick, Director, Healthy Living
Ms. Ronda Manning, Manager, Early Years
Ms. Tana Turner, Principal, Turner Consulting Group
Mr. Joe Antone, Manager, Health Equity and Indigenous Reconciliation

Chair Maureen Cassidy called the meeting to order at **7:04 p.m.**

DISCLOSURE OF CONFLICT OF INTEREST

Chair Cassidy inquired if there were any disclosures of conflicts of interest. None were declared.

APPROVAL OF AGENDA

It was moved by **Ms. Kelly Elliott, seconded by Mr. Aaron O'Donnell**, that the *AGENDA* for the May 20, 2021 Board of Health meeting be approved.

Carried

APPROVAL OF MINUTES

It was moved by **Ms. Aina DeViet, seconded by Mr. Matt Reid**, that the *MINUTES* of the April 15, 2021 Board of Health meeting be approved.

Carried

It was moved by **Ms. DeViet, seconded by Mr. Reid**, that the *MINUTES of the May 3, 2021 Special Board of Health meeting be approved.*

Carried

It was moved by **Ms. DeViet, seconded by Mr. Reid**, that the *MINUTES of the April 15, 2021 Governance Committee meeting be received.*

Carried

REPORTS AND AGENDA ITEMS

Diversity and Inclusion Assessment: Employment Systems Review (Report No. 24-21)

Ms. Heather Lokko, Director, Healthy Start/Chief Nursing Officer presented this report, and introduced Mr. Joe Antone, Manager, Health Equity and Indigenous Reconciliation and Ms. Tana Turner, Principal, Turner Consulting Group. It was also noted that this meeting was Mr. Antone's last meeting as an MLHU employee as he has taken a new opportunity.

Discussion about this report included the following:

- The work of the Employment Systems Review was slated to begin in 2019, but due to the proposed restructuring of public health and the pandemic, this work was delayed.
- Data collection was done through a policy review, all-staff survey and an assessment of culture/physical space. Additionally, the results were compared through competition files at other organizations and provincial legislation.
- There were 88 recommendations for a safe and inclusive workplace.
- Four strengths of the health unit were: that there is a large health equity focus; staff commitment for diversity and inclusion; board commitment to diversity and inclusion; and human resources in place to support this health equity work.
- There were 3 main priorities for the health unit: diversifying the workforce; creating equitable policies and practice; and to have a more inclusive and respectful workplace.
- An implementation plan for these recommendations will be put in place, starting in 2021.
- The Employment Systems Review is the first deliverable of the Diversity and Inclusion Assessment, and the second deliverable is the Workforce Census (nearing completion).

It was moved by **Ms. Elliott, seconded by Mr. Mike Steele**, that the *Board of Health:*

- 1) *Receive Report No. 24-21 re: "Diversity and Inclusion Assessment: MLHU Employment Systems Review "for information;*
- 2) *Endorse the recommendations within the Employment Systems Review for implementation at the Middlesex-London Health Unit.*

Carried

COVID-19 Recovery Recommendations: Organizational & Individual Wellness, and Sustaining Positive Changes (Report No. 25-21)

Ms. Lokko presented this report. Discussion about this report included the following:

- This report involves recommendations 3 and 4 (Organizational & Individual Wellness and Sustaining Positive Changes) of the COVID-19 Recovery Recommendations for the Middlesex-London Health Unit, post pandemic.
- 61% participated in a survey in July 2020, conducted by an external consultant to receive feedback on post-pandemic recovery.

- There were 20 recommendations for organizational and individual wellness and 34 recommendations for sustaining positive changes.
- Senior Leadership will be tasked with ensuring these recommendations are implemented.
- In 2018, the Board of Health supporting hiring health unit leadership within the Health Equity field, and as a result of this important work, there will be more asks to the Board regarding health equity work and implementation of said work.

It was moved by **Ms. Tino Kasi, seconded by Mr. O'Donnell**, *that the Board of Health receive Report No. 25-21 re: "COVID-19 Recovery Recommendations: Organizational and Individual Wellness, and Sustaining Positive Changes" for information.*

Carried

COVID-19 Disease Spread and Vaccine Update (Verbal)

Dr. Alexander Summers and Dr. Chris Mackie presented the verbal COVID-19 update.

Discussion about this verbal report included:

- Rates are trending downward slowly (COVID-19 case counts).
- Cases were falling below 100 cases in a 7-day period (7-day incident rate).
- Province is contemplating a "reopening" framework currently.
- Vaccine coverage is high within older-age populations.
- 80-90% of cases are UK variant cases.
- More than 50% of adults in the region have been vaccinated.
- Vaccination would also begin for those aged 12-17 by May 31st.
- The AstraZeneca vaccine was pulled from first dose administration last week in Ontario.

It was moved by **Mr. Bob Parker, seconded by Mr. John Brennan**, *that the Board of Health receive the verbal report on COVID-19 Disease Spread and Vaccine Update for information.*

Carried

Medical Officer of Health Activity Report for May 2021 (Report No. 26-21)

Dr. Mackie presented Medical Officer of Health Activity Report for May 2021.

It was moved by **Mr. Parker, seconded by Ms. Kasi**, *that the Board of Health receive Report No. 26-21 re: "Medical Officer of Health Activity Report for May 2021" for information.*

Carried

Program Update: Communications

Mr. Dan Flaherty, Manager, Communications provided an update on his program. Highlights of the program included:

- Development of a new strategy to engage newcomer and non-English speaking communities in London and Middlesex County.
- 2000% increase in daily users to the MLHU website (30,000 per day), nearly 13.7 million-page views since the start of the pandemic.
- More than 100% increase in Facebook and Twitter followers; 700% increase in Instagram followers.
- Weekly alerts and community stakeholder updates through the HCP program, twice weekly webinars with Dr. Summers for HCPs/ weekly for community stakeholders.

- 165 Virtual Media Briefings held since the start of the pandemic. These are carried live on Global News Radio, Rogers Television and the CTV London website. All of the media briefings have been posted to the Health Unit's YouTube channel.
- Issued 108 COVID-19-related media releases and advisories.
- Held a virtual Staff Day in November of 2020, to recognize staff marking milestones in their public health careers.

CORRESPONDENCE

It was moved by **Mr. Steele, seconded by Mr. Reid**, *that the Board of Health endorse correspondence item a) re: National Child Care Strategy and #IAmEssentialCampaign.*

Carried

It was moved by **Ms. Elliott, seconded by Mr. O'Donnell**, *that the Board of Health receive items b) and c).*

Carried

It was moved by **Mr. Steele, seconded by Mr. Parker**, *that the Board of Health refer item d) to staff for a report.*

Carried

Program Update: Early Years

Ms. Ronda Manning, Manager, Early Years provided an update on her program. Highlights of the program included:

- Improve the physical, emotional and social growth and development of children from birth to school entry.
- Breastfeeding support, postpartum support, mental health screening, etc. - phone, virtual, home visits.
- MLHU website information for all early years-related topic areas, as well as social media initiatives.
- Healthy Growth and Development Telephone Line information support and referrals provided by a public health nurse.
- Collective action with various community partners (e.g., Child and Youth Network; Mother Reach; Middlesex Children's Services Network).
- Implementation of the new Early Years Outreach Initiative.
- Will focus on supporting priority recovery areas with families with infants and young children
- Looking to increase engagement in healthy public policy work.

OTHER BUSINESS

- The next Board meeting is Thursday, June 17th, at 7 p.m.

CONFIDENTIAL

At 9:24 p.m., it was moved by **Ms. Elliott, seconded by Mr. Parker**, *that the Board of Health will move in-camera to consider labour relations or employee negotiations, a trade secret or scientific, technical, commercial, financial or labour relations information, supplied in confidence to the municipality or local board, to approve confidential minutes from the April 15, 2021 Board of Health meeting and personal matters about an identifiable individual, including municipal or local board employees.*

Carried

At **10:13 p.m.**, it was moved by **Mr. O'Donnell**, seconded by **Mr. Reid**, *that the Board of Health rise and return to public session.*

Carried

ADJOURNMENT

At **10:14 p.m.**, it was moved by **Mr. O'Donnell**, seconded by **Ms. Elliott**, *that the meeting of Board of Health be adjourned.*

Carried

MAUREEN CASSIDY
Chair

CHRISTOPHER MACKIE
Secretary-Treasurer

DRAFT



PUBLIC MINUTES
FINANCE & FACILITIES COMMITTEE
Microsoft Teams
Thursday, June 3, 2021 at 9:00 a.m.

MEMBERS PRESENT: Mr. Matt Reid (Chair)
Ms. Aina DeViet
Ms. Maureen Cassidy
Mr. Aaron O'Donnell

REGRETS: Ms. Tino Kasi

OTHERS PRESENT: Dr. Christopher Mackie, Secretary-Treasurer/Medical Officer of Health
Ms. Carolynne Gabriel, Communications Coordinator and Executive Assistant to the Board of Health (Recorder)
Ms. Stephanie Egelton, Senior Executive Assistant to the Medical Officer of Health/Associate Medical Officer of Health
Ms. Emily Williams, Director, Healthy Organization/Interim CEO
Mr. Joe Belancic, Manager, Procurement and Operations
Mr. Mirek Pawelec, Manager, Finance
Ms. Katie denBok, Partner, KPMG LLP
Ms. Emily Van Daele, Manager, KPMG LLP

Chair Matt Reid called the meeting to order at **9:02 a.m.**

DISCLOSURES OF CONFLICT OF INTEREST

Chair Reid inquired if there were any disclosures of conflict of interest. None were declared.

APPROVAL OF AGENDA

It was moved by **Ms. Maureen Cassidy**, seconded by **Ms. Aina DeViet**, that the **AGENDA** for the June 3, 2021 Finance & Facilities Committee meeting be approved.

Carried

APPROVAL OF MINUTES

It was moved by **Ms. Cassidy**, seconded by **Mr. Aaron O'Donnell**, that the **MINUTES** of the April 1, 2021 Finance & Facilities Committee meeting be approved.

Carried

NEW BUSINESS

Vaccination Site Emergency Purchase Award (Report No. 14-21FFC)

Ms. Emily Williams, Director, Healthy Organization/Interim CEO introduced the report and Mr. Joe Belancic, Manager, Procurement and Operations. Discussion regarding this report included the following:

- Learnings from the first three mass vaccination clinics indicated that additional registration booths would be required at the Earl Nichols arena.

- Due to the layout of the Earl Nichols site, a second ice pad would need to be occupied to accommodate additional registration booths, which would result in significant costs.
- After a site visit at Southwestern Public Health's St. Thomas mass vaccination clinic, which uses a centralized client hub model using only one ice pad, it was decided to adapt this model to the Earl Nichols site.
- The typical procurement process of a public bid process was not followed due to the extremely tight timelines.
- Five different suppliers were invited to bid during a one-week quote process which resulted in six bids from five different suppliers.
- The winning bid was the lowest acceptable bid and was awarded to POI Interiors in the amount of \$57,813.
- The purchase order was approved by the Board Chair and the CEO (Interim).
- This model will not be applied at this time to the previous three mass vaccination sites in order to avoid downtime and because they were able to accommodate the additional registration stations.
- Converting the previous three mass vaccination sites may be considered should the region receive a significant increase in vaccine supply.

It was moved by **Ms. Cassidy, seconded by Ms. DeViet**, that the Finance & Facilities Committee make a recommendation to the Board of Health to receive Report No. 14-21FFC re: "Vaccination Site Emergency Purchase Award" for information.

Carried

2020 Draft Financial Statements (Report No. 15-21FFC)

Ms. Williams introduced Mr. Mirek Pawelec, Manager, Finance. Mr. Pawelec introduced Ms. Katie denBok, Partner, KPMG LLP and Ms. Emily Van Daele, Manager, KPMG LLP.

Discussion regarding the Draft Financial Statements (Appendix A: Report No. 15-21FFC) included:

- Among the financial liabilities due to the Province of Ontario is that some funding, which was received for the senior's dental clinic, was not used due to a delay in opening the clinic, and needs to be repaid.
- Other income is significantly lower than in 2019 and what was budgeted in 2020 due in part to the loss of user fees for clinics which did not operate in 2020.
- The largest expenditure is staffing cost, in part due to additional staff required for the COVID-19 program, as well as some salaries which received inflationary adjustments.
- The cost of benefits is lower than in 2019 and what was budgeted for in 2020, in part because many of the new staff are on contract and not receiving benefits as well as an accumulated surplus with Canada Life which was refunded.
- Grant revenue from the Ministry of Health and extraordinary COVID-19 funding is expected but has not yet been received.
- A senior's dental bus had been budgeted for in 2020 but is not being pursued at this time. The Health Unit has received permission from the Province to use the funds to open another senior's dental clinic at the Health Unit's Strathroy office.
- Any interest costs incurred due to the timing of funds being received from the Province are eligible for extraordinary funding.

Ms. denBok and Ms. Van Daele presented the *Audit Findings Report for the year ended December 31, 2020* (Appendix B: Report No. 15-21FFC) and noted:

- The COVID-19 pandemic impacted how the audit was conducted, including being mostly conducted remotely, performing a more thorough risk assessment, and considering the impacts of the pandemic on financial reporting.
- One auditing standard was new this year. There is now a different threshold for documentation and rigor for estimations, which most significantly impacted the audit of employee future benefits.

- No significant issues were detected through the audit and one re-classification was identified.

At **9:38 a.m.**, it was moved by **Ms. Cassidy, seconded by Ms. DeViet**, *that the Finance & Facilities Committee go in camera to consider matters regarding a trade secret or scientific, technical, commercial or financial information that belongs to the municipality or local board and has monetary value or potential monetary value.*

Carried

At **9:49 a.m.**, it was moved by **Ms. Cassidy, seconded by Ms. DeViet**, *that the Finance & Facilities Committee rise and return to public session.*

Carried

It was moved by **Ms. Cassidy, seconded by Mr. O'Donnell**, *that the Finance & Facilities Committee make a recommendation to the Board of Health to review and approve the audited Financial Statements of the Middlesex-London Health Unit, Year Ended December 31, 2020, as appended to Report No. 15-21FFC re: "2020 Draft Financial Statements".*

Carried

OTHER BUSINESS

The next meeting was determined to be Thursday, July 15, 2021 from 6:00 p.m. to 7:00 p.m..

CONFIDENTIAL

At **9:53 a.m.**, it was moved by **Ms. DeViet, seconded by Mr. O'Donnell**, *that the Finance and Facilities Committee will move in camera to consider matters regarding labour relations or employee negotiations, personal matters about an identifiable individual, including municipal or local board employees, and a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the municipality or local board.*

Carried

At **10:02 a.m.**, it was moved by **Ms. Cassidy, seconded by Ms. DeViet**, *that the Finance and Facilities Committee rise and return to public session.*

Carried

ADJOURNMENT

At **10:03 a.m.**, it was moved by **Ms. Cassidy, seconded by Ms. DeViet**, *that the meeting be adjourned.*

Carried



MIDDLESEX-LONDON HEALTH UNIT

REPORT NO. 28-21

TO: Chair and Members of the Board of Health
FROM: Christopher Mackie, Medical Officer of Health
DATE: 2021 June 17

FINANCE & FACILITIES COMMITTEE MEETING – JUNE 3, 2021

The Finance & Facilities Committee (FFC) met at 9:02 a.m. on Thursday, June 3, 2021. A summary of the Committee’s discussions can be found in the [draft minutes](#).

Reports	Recommendations for Information and Board of Health Consideration
Vaccination Site Emergency Purchase Award (Report No. 14-21FFC)	It was moved by Ms. Maureen Cassidy, seconded by Ms. Aina DeViet , that the Finance and Facilities Committee make a recommendation to the Board of Health to receive Report No. 14-21FFC re: “Vaccination Site Emergency Purchase Award” for information. <p style="text-align: right;">Carried</p>
2020 Draft Financial Statements (Report No. 15-21FFC)	It was moved by Ms. Cassidy, seconded by Mr. Aaron O’Donnell , that the Finance and Facilities Committee make a recommendation to the Board of Health to review and approve the audited Financial Statements of the Middlesex-London Health Unit, Year Ended December 31, 2020, as appended to Report No. 15-21FFC re: “2020 Draft Financial Statements.” <p style="text-align: right;">Carried</p>

This report was prepared by the Office of the Medical Officer of Health.

Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health

TO: Chair and Members of the Board of Health

FROM: Dr. Christopher Mackie, Medical Officer of Health; Emily Williams, CEO (Interim)

DATE: 2021 June 17

MLHU TECHNOLOGY GRANT PROJECT

Recommendation

It is recommended that the Board of Health receive Report No. 29-21 re: “MLHU Technology Grant Project” for information.

Key Points

- The Nurse-Family Partnership, Healthy Babies Healthy Children, Outreach and COVID Teams were approved for a joint grant through the United Way Emergency Community Support Fund to support clients with access to technology.
- Participants benefitted from the Technology Grant Project which supported their ability to: connect with their Middlesex-London Health Unit (MLHU) provider and/or Health Unit services; connect with other health care and social services; connect with family and friends; and access health information via news, emergency government alerts, and the Health Unit website.
- The MLHU Technology Grant Project has highlighted the need to consider digital equity when considering how programs and services are offered in the future.

Background

The COVID-19 pandemic has prompted a shift in how technology is viewed – from seeing it as an option to understanding it is a necessity – and has highlighted the importance of considering digital equity when considering how programs and services are offered. During the pandemic, many services have been increasingly or exclusively operating remotely, placing individuals with limited or no access to technology at a significant disadvantage.

The Nurse-Family Partnership, Healthy Babies Healthy Children, Outreach and COVID Teams were approved for a joint grant for \$50,000 through the United Way Emergency Community Support Fund to support clients with access to technology. The funds were used to provide clients with cell phones or tablets and/or vouchers for pay-as-you-go talk, text and data plans to increase their access to essential services and supports in the context of the COVID-19 pandemic. This project was also supported by the Information Technology, Operations, and Program Planning and Evaluation Teams.

Program Implementation and Evaluation

Specific eligibility criteria were set to determine which clients would receive technology and/or vouchers through this initiative, including financial need and current use of Health Unit services. Between January 1, 2021 and March 31, 2021, 82 individuals participated in the MLHU Technology Grant Project. Seventy-six devices were provided, of which 58 phones were Samsung 7 mobile devices that belonged to MLHU but were no longer used by MLHU employees. Remaining devices (including three Samsung CoreA01 and 15 Samsung Tablets) were purchased with grant funds. Eighty-one participants received prepaid minute and data plans (one client was locked into an existing plan but did not have a functioning phone and received a phone without a plan). Forty-four participants received six months of prepaid minute and data plans through Chatr Mobile; 29 participants received six months of prepaid minute and data plans through Chatr mobile in

addition to one to three months of unlimited minute and data plans through Rogers; and eight participants received one to three months of unlimited minute and data plans through Rogers (contact was lost with these clients and we were unable to transition them to Chatr Mobile accounts). Chatr plans included unlimited Canada-wide talk and data per month (10GB at 3G and then at a reduced speed until the anniversary date). Additional devices and vouchers for minute/data plans were purchased to support clients beyond March 31, 2021.

A follow-up survey was conducted with project participants to evaluate how their participation in the project benefitted them during the COVID-19 pandemic ([Appendix A](#)). Responses were received from 16 individuals (19.5% response rate). Respondents indicated their participation in this project supported their ability to: connect with their MLHU provider and/or Health Unit services; connect with other health care and social services; connect with family and friends; and access health information via news, emergency government alerts and the Health Unit website. All respondents agreed having access to a device with minutes and/or data would help them access services and supports post-pandemic.

A report on the MLHU Technology Grant Project was submitted to the United Way in April, as requested. Project participants who responded to the survey also shared the following quotes:

“I have never had a cell phone before. It has been so good to be able to call for help when I needed it.”

“Having access to data was super useful. It helped me stay in contact with family and friends during my pregnancy and child’s birth. I was also able to contact services like cabs/taxis, doctors etc. a lot faster and easier than I was ever able to before having the technology grant.”

“I’m happy I was able to get my phone especially cuz sometimes I struggle to pay bill’s.”

“Thank you for helping my family stay in contact with family, friends and services (like baby classes!) what a great initiative.”

“. . . it does help us keep in touch with yous especially when we need somebody.”

“It was great and I really appreciated the phone, it has really helped me stay connected.”

“You guys would never (know) how much I appreciate this phone....(partner’s name) too, it helps us so much on a daily basis...we were so lost without it lol Thank u so much Honestly its the first phone in 10-15 years I’ve kept longer than one month.”

Next Steps

Response to the COVID-19 pandemic has changed how prioritized Health Unit programs and services have been offered since March 2020, with an increased use of telephone and videoconferencing to connect with clients, when appropriate. This shift in service delivery has acutely highlighted the digital divide in London and Middlesex County, in which those without access to technology and/or data experience significant barriers that prevent them from accessing a variety of services, many of which have only been offered remotely since the beginning of the pandemic. The MLHU Technology Grant Project has highlighted the need to consider digital equity when considering how programs and services are offered in the future.

This report was submitted by the Healthy Start Division.



Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health



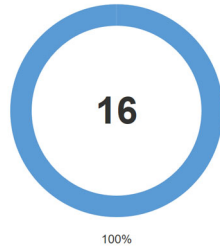
Emily Williams, BScN, RN, MBA
Chief Executive Officer (Interim)

Technology Grant Participant Survey

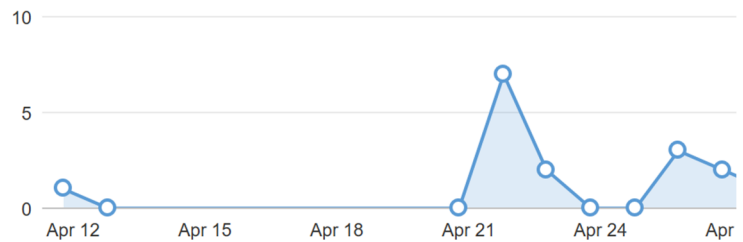
Respondents



Reached end



Response timeline



Please tell us how much you agree or disagree with the following statements:

	Average	Count	% of responses
Taking part in the MLHU Technology Grant Project helped me to stay in contact with my MLHU provider	95%	16	19% 81%
Taking part in the MLHU Technology Grant Project helped me to stay in touch with friends and family.	95%	16	19% 81%
Having access to a device with minutes and/or data would be helpful to me to access services and supports even when the COVID-19 pandemic is over.	95%	16	19% 81%
Taking part in the MLHU Technology Grant Project helped me to access other needed services (i.e. health care services, mental health services, social services, legal services)	92%	16	6% 19% 75%
Taking part in the MLHU Technology Grant Project helped me to access health information (i.e., news, emergency alerts texts sent by the Province)	92%	16	31% 69%

■ Strongly Disagree
 ■ Disagree
 ■ Neutral
 ■ Agree
 ■ Strongly Agree



TO: Chair and Members of the Board of Health
FROM: Christopher Mackie, Medical Officer of Health
DATE: 2021 June 17

MEDICAL OFFICER OF HEALTH ACTIVITY REPORT FOR JUNE

Recommendation

It is recommended that the Board of Health receive Report No. 30-21 re: “Medical Officer of Health Activity Report for June” for information.

The following report presents activities of the Medical Officer of Health (MOH) for the period of May 7 – June 3, 2021.

To respond to the COVID pandemic, increased meetings and webinars were necessary to keep up with the ever-changing landscape. The MOH continued to participate in external and internal pandemic-related meetings. These included calls daily, every other day, or weekly with Middlesex County, the City of London, local health partners, the Association of Local Public Health Agencies (alPHA), the Ministry of Health, Ontario Health West, the Southwest LHIN, the Office of the Chief Medical Officer of Health, and Public Health Ontario. The MOH and Mayor Ed Holder hold bi-weekly COVID-19 virtual media briefings (Monday and Thursday), with the Warden of Middlesex County and a representative from London Health Sciences Centre attending once each week.

The MOH and the Associate Medical Officer of Health (AMOH), along with other team members, continue to host a weekly MLHU Staff Town Hall and present on many topics, including COVID-19.

The following events were also attended by the MOH:

- May 10** Attended MPP Teresa Armstrong’s Virtual Town Hall to discuss COVID-19 matters
- May 11** Appeared on EVO TV’s “Real Talk, Straight Talk” to discuss COVID-19 within the Black community
- May 12** Interview with Jordyn Read (CTV London) on the pause of the administration of the Oxford AstraZeneca vaccine
- May 13** Appeared on 1290 CJBK’s “Ask me Anything” to discuss COVID-19 matters
Participated in Science Table Working Session, with the Ontario COVID-19 Science Advisory Table
- May 14** Attended COMOH Executive meeting
- May 17** Participated in the SW MOH/AMOH Meeting
Attended Youth Vaccine Strategy meeting with health units and school boards, hosted by Deputy Minister of Pandemic Response (Alison Blair)
- May 18** Met with Deputy Minister of Pandemic Response (Alison Blair), to advocate for more vaccine allocations in Middlesex-London

- Appeared on the live show “Power and Politics” (CBC) as a panelist with Mayor of Brampton, Patrick Brown on individual regions and how they are handling vaccine/COVID-19
- May 19** Interview with Daryl Newcombe (CTV London) regarding vaccine supply
Participated in London-Middlesex Immigration Partnership Town Hall with Dr. Summers and Mr. Steve Turner to provide the community with vaccine information
- May 20** Attended May 20th Board of Health meeting
- May 21** Attended the opening day of the Earl Nichols Vaccination Clinic
Interview with Mike Stubbs (AM 980) on the opening day of the new clinic
Participated in a stakeholder meeting with partners from the violence against women sector (VAW)
- May 27** Participated in Science Table Working Session, with the Ontario COVID-19 Science Advisory Table
- June 1** Participated in Town Hall (with SWPH’s Dr. Lock and Dr. Summers) for parents/guardians within the Thames Valley District School Board and Conseil Scolaire Viamonde school communities on vaccination of youth
- June 2** Participated in video series “Gathering on Green” (Old South community) to discuss impacts to the pandemic within the Old South area
Interview with Jane Sims (London Free Press) on youth vaccination
Participated in Town Hall (with SWPH’s Dr. Lock and Dr. Summers) for parents/guardians within the London District Catholic School Board and Conseil Scolaire Catholique Providence school communities on vaccination of youth
- June 3** Attended June 3rd Finance and Facilities Committee meeting

This report was submitted by the Office of the Medical Officer of Health.



Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health