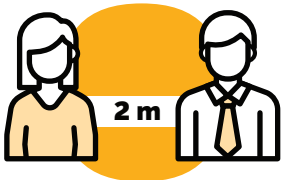


## **This retirement home is currently experiencing an outbreak of COVID-19.**

If you are an essential visitor, you may still be allowed to visit the home. You will have to be screened every time you are on the premises and before entry. Essential visitors include those performing essential support services (e.g., food delivery, inspector, maintenance, or health care services, such as mobile X-ray or foot care) or a person visiting a very ill or palliative resident.



For everyone's protection, you must wear a mask or face covering for all outside visits. You must wear a surgical mask for all inside visits. You are required to bring your own face covering or surgical mask. You must wear this equipment at all times.



Please maintain physical distancing, where possible.

Our staff may advise you of additional requirements. You must follow their directions — for the safety of residents, staff, and you.

Welcome to our home.

# Our retirement home is currently free from COVID-19.

**Before you can visit**, you must answer a series of screening questions.

For the protection of our residents and staff, please follow these directions during your visit today. If at any time a guest fails to follow these rules, we may be forced to discontinue future visits:

**Clean your hands.** When you arrive, clean your hands using hand sanitizer, rubbing thoroughly over all areas of your hands.

**Wear a mask.** Bring your own cloth mask or face covering for outdoor visits. You are also required to bring your own surgical mask for indoor visits. **You must wear your mask at all times during the visit.**

**Stay in designated areas.** To beat COVID-19 we need to follow public health advice. Please help our staff by keeping to designated visiting areas and please note that washrooms will not be available to guests during these visits.

**Maintain physical distance.** For everyone's safety, please avoid physical contact during your visit and do your best to stay two metres (six feet) apart at all times.

**Clean your hands (again).** Before you leave, clean your hands thoroughly using hand sanitizer. If you're wearing a surgical mask please dispose of it in the receptacle provided.

Our staff may have additional requests. Your cooperation will help them keep everyone safe. While we know how much your visit means to our residents, our priority will continue to be keeping our home outbreak-free for the safety of our residents and staff. For this reason, if visitors don't follow the above guidance they will not be permitted to return.

**Your visits mean the world to our residents. Thank you for helping make everyone's visit successful and safe.**



# Welcoming Visitors to Your Home During COVID-19

**For visits to resume**, your home must first meet ALL of the requirements on this checklist.

- Your home is NOT currently in outbreak
- You have a process for communicating with residents, families and staff about visits and associated procedures
- You have information for every visitor that provides clear directions on safety precautions, including:
  - Physical distancing
  - Respiratory etiquette
  - Hand hygiene
  - Infection prevention and control practices (IPAC)
  - Proper use of personal protective equipment (PPE), and
  - Limiting movement around the home
- You are responsible for ensuring visitors comply, and for establishing an approach to dealing with non-adherence to your home policies and procedures, including the discontinuation of visits.
- Your staff must administer an active screening questionnaire to all visitors and take their temperature. As part of this screening, visitors must attest that they:
  - Do not have symptoms (either typical or atypical) of COVID-19
  - Have not been exposed to COVID-19
- You have prepared a designated, outdoor visiting area that supports physical distancing.
- Visitors visiting residents must wear a face mask or cloth mask if visiting outdoors, or a surgical mask if visiting indoors. They are required to bring their own masks and homes are not required to provide them.
- You have protocols in place to maintain the highest of Infection Prevention and Control standards before, during and after visits.



Welcome to our home.

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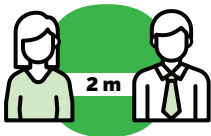
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**Maintain physical distance.** For everyone's safety, avoid physical contact during your visit and do your best to stay two metres (six feet) apart at all times.



**Clean your hands (again).** Before you leave, clean your hands thoroughly using an hand sanitizer. If you're wearing a home-provided surgical mask please dispose of it in the receptacle provided.

Welcome to our home.

# **Our retirement home is currently free from COVID-19.**

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**Your visits mean the world to our residents.  
Thank you for helping make everyone's visit successful and safe.**

