

CORRESPONDENCE – November 2022

a) **Date:** October 11, 2022

Topic: Congratulate Ontario Nurses' Association Members as we Celebrate our 50th Anniversary!

From: Ontario Nurses' Association (ONA)

To: Middlesex-London Board of Health

Background:

ONA will be celebrating its 50th anniversary in 2023 and has requested that the Board of Health, as an employer of ONA-represented nurses, share a congratulatory message for ONA members in the form of a short video or letter by December 1, 2022.

Recommendation: Endorse.

b) **Date:** October 20, 2022

Topic: 2021 Annual Report for Public Health Sudbury & Districts

From: Public Health Sudbury & Districts

To: All Health Units

Background:

Public Health Sudbury & District have released its 2021 Annual Report: [*Strong and Steady in Uncertain Times*](#). This report “highlights the dedication and resilience of Public Health Sudbury & Districts in responding to the COVID-19 pandemic, while maintaining some essential Public Health work.”

Recommendation: Receive.

c) **Date:** October 28, 2022

Topic: WECHU Resolution/Recommendation – HSO Ontario Fee Guide – Inclusion of Language Interpretation and Translation Services

From: Windsor Essex County Health Unit

To: The Hon. Sylvia Jones, Minister of Health and Deputy Premier

Background:

At its October 20, 2022 regular meeting, the Windsor-Essex County Board of Health passed a resolution regarding the inclusion of language interpretation and translation services to the Healthy Smiles Ontario (HSO) fee guide. This resolution recognizes that: oral health is important to overall health and wellbeing, access to prevention and treatment-based dental care is recognized as a basic human right for children and youth, and the emergence of remote/virtual translation services provides an effective way to reduce barriers in access to oral health treatment. As such, the Windsor-Essex County Board of Health recommends the province of Ontario include billing options for translation and interpretation services in the HSO fee guide.

Recommendation: Receive.



Ontario Nurses' Association

85 Grenville Street, Suite 400, Toronto, Ontario M5S 3A2

TEL: (416) 964-8833 FAX: (416) 964-8864

October 11, 2022

Dear Employer,

Re: Congratulate Ontario Nurses' Association Members as we Celebrate our 50th Anniversary!

I am writing with very exciting news! In 2023, the Ontario Nurses' Association (ONA), which represents 68,000 nurses and health-care professionals in a variety of sectors throughout the province of Ontario, along with 18,000 nursing student affiliates, is celebrating our 50th anniversary. ONA is the largest nurses' union in Canada.

We hope you will help us mark this major milestone by sharing a congratulatory message for ONA members in the form of a short video or letter.

As an employer, your message of congratulations will demonstrate to our members that they are valued day-in and day-out for the important work they do in our public health-care system.

Fifty years ago in Ontario, nurses and health-care professionals stood together to oppose poor working conditions and compensation that characterized a sector overwhelmingly worked by women. Solidarity brought change. Our working conditions improved, and over time our wages rose in recognition of our irreplaceable role in delivering care.

Throughout the COVID-19 pandemic – and long before – nurses and health-care professionals have sacrificed so much to ensure Ontarians received the best possible care. They worked long, exhausting shifts, sometimes putting themselves at risk. They experienced firsthand the devastation in many sectors that were ravaged by the pandemic. They ran vaccine clinics seven days a week with long lines. They provided a comforting touch and voice for patients when their families could not. They lived in constant fear that they could catch this virus or, worse yet, bring it home to their loved ones. Yet, throughout it all, they kept going.

For these reasons and so many more, I believe all Ontarians owe nurses and health-care professionals our deepest gratitude, and ONA's 50th anniversary is the perfect opportunity to do so.

Provincial Office: Toronto

Regional Offices: Ottawa • Hamilton • Kingston • London

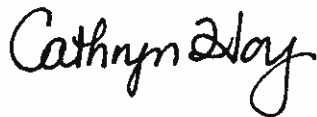
Orillia • Sudbury • Thunder Bay • Timmins • Windsor

ONA has had 50 proud years of fighting for nurses, for health-care professionals and for the public who rely on the high-quality public health care our members provide. In 2022, our struggle for fairness and equitable treatment continues. Through ONA, we advocate to keep nursing united and strong.

Please join us in recognizing this proud history of advocacy and strength. Please submit your message of congratulations, in video or letter form to ONAmail@ona.org by December 1, 2022. Please feel free to email us with any questions you may have.

Sincerely,

ONTARIO NURSES' ASSOCIATION

A handwritten signature in black ink that reads "Cathryn Hoy". The signature is written in a cursive, flowing style.

Cathryn Hoy, RN
Provincial President

October 28, 2022

The Honorable Sylvia Jones
Minister of Health and Deputy Premier
777 Bay Street, 5th Floor
Toronto, ON M7A 1E9

Dear Minister Jones:

On October 20, 2022, the Windsor-Essex County Board of Health passed the following Resolution regarding the **Inclusion of Language Interpretation and Translation Services to the Healthy Smiles Ontario (HSO) Fee Guide**. **WECHU's resolution as outlined below recognizes that oral health is important to overall health and well-being. Access to prevention and treatment-based dental care is recognized as a basic human right for children and youth. Given the emergence of remote/virtual translation supports in recent years, this mechanism serves as an effective way to reduce barriers for children and youth access to oral health treatment. The Windsor-Essex County Board of Health therefore recommends the province of Ontario include billing options for translation and interpretation services in the Health Smiles Ontario Fee Guide.**

Windsor-Essex County Health Unit Board of Health
RECOMMENDATION/RESOLUTION REPORT
Inclusion of Language Interpretation and Translation Services to the
Healthy Smiles Ontario Fee Guide
October 20, 2022

ISSUE/PURPOSE

The *Healthy Smiles Ontario* (HSO) program is a publically-funded dental care program for children and youth 17 years old and under which provides free preventive, routine, and emergency dental services to those who can not otherwise afford it. The *Healthy Smiles Ontario Schedule of Dental Services and Fees for Dentist Providers (HSO Fee Guide)* is an administrative tool distributed to dentists, so that they can provide services to clients in the HSO program and bill for these services.

Although limited English language skills have been identified as a key barrier to preventive dental health care utilization (Mehra, Costanian, Khanna, et al, 2019), language interpretation and translation services are not included in the HSO Fee Guide. Almost a quarter (22%) of Windsor and Essex County's population is comprised of immigrants or refugees ("newcomers") (Statistics Canada, 2016), with 14% of residents most often speaking a language outside of English at home (Statistics Canada, 2021).

The impact of language as a barrier to accessing dental care may be reduced by having access to language interpretation and translation services (Reza, Amin, Srgo et al., 2016). As community dentists are not required to accept HSO as a form of payment, this can already be a significant barrier to accessing services. In Windsor and Essex County, patients have been turned away due to an inability to access translation services. This is understandable, as a patient or guardian needs to be able to provide consent and understand what is involved in treatment. Changes to the funding for HSO, by covering the costs associated with remote interpretation services

(i.e., interpretation services that are accessible from a phone, mobile device, or computer) would remove one more of the existing barriers to service.

BACKGROUND

Oral health is important to overall health and well-being for children and youth. Poor dental health can lead to negative health and social outcomes for young people, and is important to many aspects of a child's development (Rowan-Legg, 2013). One significant oral health concern in children is early childhood caries (ECC) which is decay involving the primary teeth in children younger than 6 years of age. Ethnicity and newcomer status are considered risk factors for ECC with evidence demonstrating that children of recent immigrants and refugees have higher rates of caries and lower rates of preventative dental visits, compared to Canadian-born children (Reza, Amin, Srgo et al., 2016). Newcomer families may lack knowledge about publicly funded dental programs, lack dental health insurance, and have poor oral hygiene, which together can increase the risk and prevalence of oral health issues (Salami, Olukotun, Vastani, et al. 2022). Newcomers may also frequently face other social, cultural, economic, and language barriers to preventive dental health care utilization (Mehra, Costanian, Khanna, et al, 2019). Specifically, limited English skills have been associated with less use of dental care services, as well as challenges with communication with healthcare providers. Language issues may also interact with other known barriers to dental care for newcomers, such as household income and parental education (Reza, Amin, Srgo et al., 2016).

The impact of language, as a barrier to dental health care may be reduced by having access to language interpretation and translation services (Reza, Amin, Srgo et al., 2016). It has been suggested that both dental visits and other oral health promotion efforts for newcomer families would be more impactful if public health organizations and private dental offices, could have access to interpreting services (Amin, Elyasi, Schroth, et al., 2014). Given the important role that parents and caregivers can play in a child's oral health, any efforts to improve the oral health literacy of newcomer families, could be considered an important support for those seeking access to services through the HSO program. .

Expansion of public dental programs such as Healthy Smiles Ontario to priority populations has been identified as a key goal of the Windsor-Essex County Health Unit (WECHU). Given the growing urgent need and increase in dental decay among vulnerable children in Windsor-Essex (WECHU, 2018) and recognizing the existing barriers to access to care, the WECHU recommends that fees associated with language interpretation and translation services be included in publicly funded dental programs, such as the Healthy Smiles Ontario program.

PROPOSED MOTION

Whereas, oral health is important to overall health and well-being. Access to preventive and treatment-based dental care is recognized as a basic human right for children and youth; and

Whereas, in Ontario, while many groups of children continue to have elevated rates of early childhood caries, specific groups of children are disproportionately affected, including those that are newcomers; and

Whereas, the publically funded *Healthy Smiles Ontario* dental program is intended to reduce overall inequity in access to preventative and affordable dental care for all young people under the age of 18, who do not have access to dental insurance or any other government programs; and

Whereas, the Windsor Essex County Health Unit recognizes the diversity of its residents, in that newcomers make up almost a quarter of the population in its jurisdiction and the important role that the HSO program plays in helping vulnerable children access preventative and emergency dental care; and

Whereas, numerous studies and research reports have indicated the urgent need to transform the current oral care health system, including providing equitable access to newcomers by addressing language obstacles;

Now therefore be it resolved that the Windsor-Essex County Board of Health recommends the province of Ontario include billing options for translation and interpretation services in the *Healthy Smiles Ontario Fee Guide*; and

FURTHER THAT, while there is a variety of modalities of interpretation, it is *remote interpretation services*, accessible 24/7 from a phone, mobile device, or computer, that should be considered as a useful and affordable option; and

FURTHER THAT this resolution be shared with the Ontario Minister of Health, the Chief Medical Officer of Health, the Association of Public Health Agencies, Ontario Boards of Health, the Essex County Dental Society, the Ontario Association of Public Health Dentistry, the Ontario Dental Association and local municipalities and stakeholders.

References

- Amin, M., Elyasi, M., Schroth, R., Azarpazhooh, A., Compton, S., Keenan, L., et al. (2014). Improving the oral health of young children of newcomer families: a forum for community members, researchers, and policy-makers. *Journal of the Canadian Dental Association*. Retrieved from <https://jcda.ca/article/e64>
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- Rowan-Legg, A. (2013, January 11). Oral health care for children - a call for action. *Paediatric Child Health*, 37-43.
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- Windsor Essex County Health Unit. (2018). Oral Health Report 2018 Update. Retrieved from <https://www.wechu.org/resources/oral-health-report-2018>

We would be pleased to discuss this resolution with you and thank you for your consideration.

Sincerely,



Gary McNamara
Chair, Board of Health



Dr. Kenneth Blanchette
Chief Executive Officer

c: Sylvia Jones, Minister of Health, Ministry of Health
Dr. Kieran Moore, Chief Medical Officer of Health, Ministry of Health
Association of Local Public Health Agencies – Loretta Ryan
Association of Municipalities of Ontario
Ontario Association of Public Health Dentistry
Ontario Boards of Health
WECHU Board of Health
Corporation of the City of Windsor – Clerk’s office
Corporation of the County of Essex – Clerk’s office