

INFECTION PREVENTION AND CONTROL LAPSE REPORT	
Initial Report	Last Updated on: March 13, 2025
Premise/facility under investigation (name and address)	DermEffects 1560 Hyde Park Road London, Ontario N6H 5L5
Type of premise/facility: (e.g., medical clinic, multi-service PSS)	Dermatology Clinic
Date Board of Health became aware of IPAC lapse	January 14, 2025
Date IPAC lapse was linked to the premise/facility	January 14, 2025
Date of Initial Report posting	June 5, 2025
Date of Initial Report update(s) (if applicable)	January 28, 2025 February 4, 2025 March 13, 2025
Source of IPAC lapse information (e.g., routine inspection, public complaint etc.)	Public complaint.
Summary Description of the IPAC lapse	Failure to reprocess reusable medical equipment in accordance with IPAC best practices. Reprocessing and reusing medical equipment labelled as single use. Inadequate record keeping. Layout of medical device reprocessing area (MDRA).
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	Yes.
If yes, was the issue referred to the regulatory college?	Yes. The College of Physicians and Surgeons of Ontario (CPSO) was notified of the investigation.
Were other stakeholders notified? (e.g. Ministry)	Yes. The Ministry of Health.
Concise description of the corrective actions required	Discontinue the use of the sterilizer, discontinue use of reusable medical equipment and to

	<p>immediately switch to single-use disposable tools/instruments or stop providing the service if single-use tools cannot be used.          Ensure single-use medical instruments/equipment are discarded after use and not reprocessed or reused.          Ensure reusable instruments/equipment are cleaned, and disinfected/sterilized following IPAC best practices.</p>		
Please provide further details/steps	<p>The operator has been cooperating with investigators to rectify the issues and provide all requested information.          A follow-up inspection was conducted February 24, 2025, and the clinic was found to be in compliance with IPAC best practices.</p>		
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	<p>January 13-14, 2025: Verbal direction provided.          January 15, 2025: Section 13 Order issued.          January 21, 2025: Section 13 Order verbally rescinded (removed).          January 23, 2025: Section 13 Order rescinded in writing.</p>		
Initial Report Comments and Contact Information			
Name	Allison Aspinall	Title	Program Manager, Infectious Disease Control
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Final Report		Last Updated on:	
Date of Final Report posting:			
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)			
Brief description of corrective measures taken			
Date all corrective measures were confirmed to have been completed			
Final Report Comments and Contact Information			

Any additional comments (Do not include any personal information or personal health information)			
If you have any further questions, please contact:			
Name	Allison Aspinall	Title	Program Manager, Infectious Disease Control
Email	idc@mlhu.on.ca	Phone Number	519-663-5317