



## **MLHU CERV Program Code of Conduct**

Maintaining public trust and confidence is central to the effectiveness of emergency management. Members of the Middlesex-London Health Unit's CERV Program must adhere to the highest standards of ethical and professional conduct. This **Code of Conduct** for MLHU CERV members reflects a helpful spirit and a commitment to the well-being of all.

### **A CERV Program Volunteer:**

- Is a person who carries out volunteering activities for the program, occasionally or regularly.

### **A CERV Program Volunteer will:**

- Be mindful of personal safety issues and aware of limitations.
- Be mindful of the welfare and rights of others.
- Be aware of situational dangers and never put themselves or others at risk.
- Provide care, with compassion and respect for human dignity and rights.
- Be impartial in the treatment of all persons.
- Safeguard confidences and privacy within the constraints of the law.
- Not participate in media interviews; a trained health unit spokesperson will be designated to address all media inquiries.
- Cooperate fully with supervisors, CERV Team Members, other volunteers and community professionals responding to the situation.
- Leave emergency response to the professionals upon their arrival.
- Assist in a smooth transition from MLHU CERV response to that of emergency responders and/or municipal officials once they arrive on site.

### **Volunteering for the CERV Program is an activity that:**

- Is motivated by the free will of the person volunteering, and not by a desire for material or financial gain or by external social, economic or political pressure.
- Is intended to benefit vulnerable people and their communities in an emergency or disaster.
- Is organized by recognized representatives of the Middlesex-London Health Unit.

**I agree to uphold the MLHU CERV Code of Conduct. I will not send or post messages on Facebook, Twitter, blogs or other electronic messaging systems outlining any details of an emergency and my involvement. I understand that if I do not adhere to the Code of Conduct the safety of others may be put at risk, and therefore my status as an MLHU CERV member may be discontinued. I also understand that if for any reason I am unable to complete the program, I will return all materials and equipment provided to me.**

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Signature of CERV Member

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date