AGENDA MIDDLESEX-LONDON BOARD OF HEALTH Finance & Facilities Committee

Microsoft Teams Thursday, April 7, 2022 at 9:00 a.m.

1. DISCLOSURE OF CONFLICTS OF INTEREST

2. APPROVAL OF AGENDA – April 7, 2022

3. APPROVAL OF MINUTES – March 3, 2022

4. NEW BUSINESS

- 4.1 Cyber Security Training (Report No. 06-22FFC)
- 4.2 Financial Borrowing Update (Report No. 07-22FFC)
- 4.3 2021 Vendor and Visa Payments (Report No. 08-22FFC)
- 4.4 2021 Board of Health Remuneration (Report No. 09-22FFC)
- 4.5 Q4 Financial Update and Factual Certificate (Report No. 10-22FFC)

5. OTHER BUSINESS

5.1 Next meeting: Thursday, May 5, 2022 at 9:00 a.m.

6. ADJOURNMENT



PUBLIC MINUTES FINANCE & FACILITIES COMMITTEE Microsoft Teams

Thursday, March 3, 2022 9:00 a.m.

MEMBERS PRESENT:	Mr. Mike Steele (Chair) Mr. Matt Reid
	Ms. Kelly Elliott
	Mr. Selomon Menghsha
REGRETS:	Ms. Maureen Cassidy
OTHERS PRESENT:	Dr. Alexander Summers, Acting Medical Officer of Health
	Ms. Emily Williams, Chief Executive Officer
	Ms. Maureen MacCormick, Director, Healthy Living
	Ms. Mary Lou Albanese, Director, Environmental Health and
	Infectious Diseases
	Ms. Heather Lokko, Director, Healthy Start/Chief Nursing Officer
	Mr. David Jansseune, Assistant Director, Finance
	Ms. Stephanie Egelton, Senior Executive Assistant to the Medical
	Officer of Health/Associate Medical Officer of Health (Recorder)
	Ms. Carolynne Gabriel, Communications Coordinator and Executive
	Assistant to the Board of Health (arrived at 9:11 a.m.)
	Ms. Mariam Hamou, Board Member

At 9:02 a.m., Chair Mike Steele called the meeting to order.

DISCLOSURES OF CONFLICT OF INTEREST

Chair Steele inquired if there were any disclosures of conflict of interest. None were declared.

APPROVAL OF AGENDA

It was moved by **Mr. Matt Reid, seconded by Ms. Kelly Elliott,** *that the AGENDA for the March 3, 2022 Finance & Facilities Committee meeting be approved.*

Carried

Carried

APPROVAL OF MINUTES

It was moved by **Mr. Reid, seconded by Ms. Elliott,** *that the MINUTES of the February 3, 2022 Finance & Facilities Committee meeting be approved.*

NEW BUSINESS

2022 Middlesex-London Health Unit Budget (Report No. 05-22FFC)

Ms. Emily Williams, Chief Executive Officer, introduced the 2022 Budget report. Ms. Williams noted that the budget process was expedited by 6 weeks this year to accommodate the provincial election in the spring. Further, the appearance of the budget ledger has changed to have split line items to improve transparency with funders and Board members, showing where funding sources are coming from. It was also noted that a 1% increase to funding from the Ministry of Health to the 2019 base budget was added as per Ministry direction, equating to approximately \$198,000.

Ms. Williams introduced Mr. David Jansseune, Assistant Director, Finance to review the budget. The following was noted by Mr. Jansseune during his presentation:

- The budget process will change to a zero-based process for 2023.
- To enable programs to be delivered, we have: 2 companies (Jan-Dec and Mar-Apr), 6 divisions, and 61 departments for 47 programs.
- The departmental budget will need to be re-created into a program budget for the Ministry, known as the Annual Service Plan.
- Funding sources:
 - Ministry of Health and Long-Term Care (MOH) (80%)
 - Ministry of Children, Community & Social Services (MCCSS) (4%)
 - City of London (12%)
 - The County of Middlesex (2%)
 - Public Health Agency of Canada (PHAC) (0.5%)
 - Public Health Ontario (0.2%)
 - Miscellaneous Revenue through Client Services (1.3%)
- Salaries and wages include 1.7% inflation and 0.3% step increases for staff as required by Collective Agreements, PBMA incremental investments (1.4% and 4.5 FTE), the electronic medical records special project (1.0% and 2.0 FTE) and CLIF funding with no impact.
- Benefits with Canada Life: premiums for life, AD&D and LTD increased by 7.3% or \$101,685 with additional increases on the ASO policy covering EHC (health, drug, vision) by 5.3% and dental by 10.6%.
- General expenses include expenses other than salaries, wages and benefits. Increases going up 6.8% and are largely related to retiree benefits, increases in insurance costs and software licensing costs
- Extraordinary costs are funded by the Province for COVID-19 case and contact management, vaccine and recovery.
 - \$12,517,509 budgeted for vaccine.
 - \$13,981,346 budgeted for case and contact management.
 - \$1,570,039 budgeted for recovery work.
- There is a budgeted gap of \$1,613,768, which bridges the difference between expenses and funding/revenue to balance the budget. This challenge is met throughout the year through savings on the staffing line:
 - Budget at full complement
 - Delays in filling vacancies
 - New hires usually start at a lower pay band
 - Staff redeployed to COVID when programs are delayed with restarting.
- Total budget for 2022 \$65,310,006.

It was noted that the City of London has approved the requested increase of \$609,506 and the County of Middlesex funding of \$121,949 is pending. Both funders have been made aware. It was further noted that the separation of companies (MLHU 1 and MLHU 2 on the budget) is based on funding and reporting to different provincial ministries.

It was moved by **Mr. Reid, seconded by Mr. Selomon Menghsha,** that the Finance & Facilities Committee make a recommendation to the Board of Health to:

- 1) Approve the 2022 Proposed Budget in the gross amount of \$65,310,006 as illustrated in the attached Appendix A Budget Summary;
- 2) Forward Report No. 05-22FFC and Appendix A Budget Summary to the City of London and the County of Middlesex for information; and
- 3) Direct staff to submit the 2022 Proposed Budget in the various formats required by the different funding agencies and stakeholders.

OTHER BUSINESS

The next meeting of the Finance and Facilities Committee will be held on Thursday, April 7, 2022 at 9 a.m.

ADJOURNMENT

At 9:34 a.m., it was moved by Mr. Menghsha, seconded by Ms. Elliott, that the meeting be adjourned.

Carried

MICHAEL STEELE Chair EMILY WILLIAMS Secretary



REPORT NO. 06-22FFC

TO: Chair and Members of the Finance and Facilities Committee

FROM: Emily Williams, Chief Executive Officer

DATE: 2022 April 7

CYBER SECURITY TRAINING

Recommendation

That the Finance & Facilities Committee recommend to the Board of Health to receive Report No. 06-22FFC, re: Cyber Security Training for information.

Key Points

- In early 2022 the MLHU Information Technology team offered two Cyber Security training sessions to all MLHU staff, as well as conducted two Cyber Security tests.
- Training sessions include three-to-four-minute videos on varying Cyber Security subjects with a short questionnaire at the end. The first training session was selected to counter the real time threats that have been seen with increased frequency at MLHU in recent months. Starting with "Introduction to Phishing" and then "CEO Scams", training sessions were provided to all staff with a completion rate of 32% on the first training and currently 22% on the second. Both sessions remain open and can still be actioned by staff.
- The Cyberthreat tests come in varying degrees of difficulty and the first test was ranked at medium difficulty. It showed a higher-than-expected result of 24% (258) of staff using the link and 17% (189) providing their credentials to the fake site. The second test, being a lower degree of difficulty, showed an expected result of 12% (131) following the link and 2% (25) providing credentials. Training sessions were offered after the first test was completed and prior to the second test being administered.

Background

This report provides an update on the status of the MLHU Cyber Security Training and Testing efforts. In 2021 a gap in the Cyber Protection was noted and a Cyber training/testing option was selected to counter this challenge. An initial test was completed to determine the overall level of Cyber awareness at the health unit, comprised of a fake email tailored to the environment, with various ways of having staff click an item, provide data, or give username/password. The test was ranked at medium difficulty and demonstrated a concerning result with 24% (258) of staff clicking on the link and 17% (189) providing their credentials to the fake site. Following this baseline result, Cyber training was introduced as highly recommended but voluntary for staff. It was followed with repeat testing which, although ranked at a lower level of difficulty, produced improved results with 12% (131) following the link and 2% (25) providing credentials.

Next Steps

Currently the IT team is in the early stages of Cyber training/testing at MLHU. Staff education is a key defense against Cyber-attacks, and the IT team will continue to send out monthly training and tests to MLHU staff that cover various threats. Given the importance of this training, as well as the dependence on it

to ensure ongoing Cybersecurity insurance coverage for the health unit, the IT team will be recommending to Senior Leadership that four key modules of the training become mandatory for all staff, with the training spread throughout the year.

This report was prepared by the Manager of Information Technology, Healthy Organization Division.

EWilliams

Emily Williams, BScN, RN, MBA, CHE Chief Executive Officer



REPORT NO. 07-22FFC

- TO: Chair and Members of the Finance and Facilities Committee
- FROM: Emily Williams, Chief Executive Officer

DATE: 2022 April 7

FINANCIAL BORROWING UPDATE

Recommendation

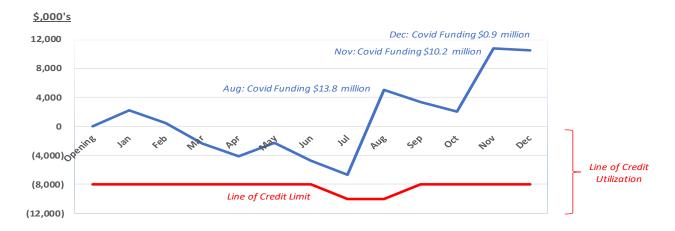
That the Finance & Facilities Committee recommend to the Board of Health to receive Report No. 07-22FFC, re: Financial Borrowing Update for information.

Key Points

- The MLHU bank balance is positive at \$10.5 million as of December 31st, 2021. The Ministry has provided COVID-19 extraordinary funding during 2021 in the amount of \$24.9 million over the following four instalments: August \$13,781,600; November \$9,714,601; November \$462,599; December \$925,200.
- The MLHU operating line of credit has an \$8 million limit and is not being utilized at present.
- The Health Unit continues to service a \$4.2 million demand instalment loan with annual repayments of \$260,000 for principal and interest.

Background – Bank Balance (and COVID-19 Impact)

The following graph represents MLHU monthly bank balances during 2021.



The initial budget for COVID-19 was estimated at \$28.7 million (\$7,275k for Case and Contact Management and \$21,423k for the Vaccine Program).

From February to July 2021, the line of credit supported operations as COVID-19 related expenses had depleted cash. The Ministry funded \$13,782k in August, approximately half of the original estimate.

During late November, MLHU received direction from the Ministry that surplus funds generated from mandatory programs were to be used to offset COVID-19 expenses. This direction halted plans to pay down variable debt with CIBC as surplus funds were shifted to support ongoing COVID-19 efforts.

Q4 <u>draft</u> estimates COVID-19 expenditures to total \$31,604,541 of which \$4,943,736 will be funded from mandatory program surplus, leaving a balance of \$26,660,805 receivable from the Ministry. To date, MLHU has received \$24,884,000 with an outstanding receivable of \$1,776,805 (*this receivable is still to be confirmed by the Ministry and/or offset with additional mandatory program surplus after finalizing 2021).*

Background – Operating Line of Credit

The operating line of credit has an \$8 million limit and is currently not being utilized due to the positive cash position. As at Q4 – December 31^{st} , MLHU has paid \$27,001 related interest which has been charged to COVID-19 and since reimbursed.

Background – Demand Instalment Loan

During December 2020, the Health Unit entered into a loan agreement with CIBC to finance the fit-up and relocation costs related to consolidating offices to Citi Plaza. The loan was for \$4.2 million, 20-year amortization and had two components:

Variable: \$1,150,000. Interest is charged at prime less 0.75% per annum. Fixed: \$3,050,000. Interest is charged at 1.915% per annum over a 5-year term, renewal December 2025.

All amounts are repayable immediately on demand by the bank. Annual payments are approximately \$260,000. The variable portion can be repaid at any time without penalties.

The repayment structure for 2022 is approximately: Variable: \$ 75,625 (principal \$ 57,500 and interest is \$18,125) Fixed: \$183,684 (principal \$128,823 and interest is \$54,861).

Approximate remaining loan amounts as at December 31, 2021: Variable: \$1,092,500 Fixed: \$2,923,619.

This report was prepared by the Finance Team, Healthy Organization Division.

EWilliams

Emily Williams, BScN, RN, MBA, CHE Chief Executive Officer



REPORT NO. 08-22FFC

- TO: Chair and Members of the Finance and Facilities Committee
- FROM: Emily Williams, Chief Executive Officer

DATE: 2022 April 7

2021 VENDOR AND VISA PAYMENTS

Recommendation

That the Finance & Facilities Committee recommend to the Board of Health to receive Report No. 08-22FFC, re: 2021 Vendor and VISA Payments for information.

Key Points

- <u>Appendix A</u> provides a list of vendors that received payments totalling \$100,000 or more from the Middlesex-London Health Unit in 2021.
- <u>Appendix B</u> provides a summary of purchases made using the corporate purchase (Visa) cards.

Vendor Payments

In accordance with Section 5.17 of the Procurement Policy, Finance is to report annually those suppliers who have invoiced a cumulative total value of \$100,000 or more in a calendar year. Appendix A is a list of twenty-eight vendors who were issued cumulative payments in excess of \$100,000 in 2021. The list includes payments related to operationalizing the COVID-19 Vaccine program (clinic fit-up including information technology requirements, on-line booking system, partner staffing agreements, advertising, security etc.), employer pension and benefit payments, building lease payments, and contracts for technology support and equipment.

Corporate Purchase Card (Visa) Payments

An annual summary is also prepared to report purchases made with corporate purchase cards. <u>Appendix B</u> is a summary by category of the purchases made using the corporate credit cards in 2021. The total amount purchased using these cards was \$315,280 over 1,308 transactions, which is an increase from prior year of \$38,624 and 236 transactions respectively. Corporate purchase cards are used frequently to facilitate the efficient payment of goods and services or in instances where companies will not accept invoicing or electronic transfer.

This report was prepared by the Finance Team, Healthy Organization Division.

EWilliams

Emily Williams, BScN, RN, MBA, CHE Chief Executive Officer

2021 Vendor Payment Summary > \$100,000 Appendix A

No.	Vendor Name	Total Invoiced	Comments
1	OMERS	\$4,204,107	Pension Payments (includes employee share)
2	Citi Plaza London Inc.	\$2,320,379	Lease Related Payments - Office
3	City of London	\$2,032,764	Rental of Facilites for COVID Clinics, Labour Costs
4	Canada Life	\$1,283,004	Employer Health Benefits (including LTD paid by employees)
5	Stronghold Services	\$1,107,665	IT Service Contract (includes \$318,005 for managed IT services, \$115,724 for additional staff, \$256,458 for purchase of computer equipment and \$417,478 for managed software licenses including O365 & anti-virus protection)
6	Regional HIV/AIDS Connection	\$586,114	Needle Exchange Program (majority 100% funded by Ministry of Health)
7	Garda	\$494,110	Security Services for COVID Clinics
8	Verto Inc.	\$422,715	System for COVID Clinics
9	Workplace Safety & Insurance	\$405,854	WSIB Premium
10	Middlesex-London EMS Authority	\$387,757	Services for COVID Clinics
11	Ceridian Canada Ltd.	\$370,211	Dayforce Services
12	Southwest Ontario Aboriginal Health Access Centre	\$317,243	OSDCP - Dental Clinic Services & COVID Clinic Services
13	DragonCore	\$273,502	Professional Fees for COVID Clinics
14	The Wright Clinic	\$235,712	Dental Services for Senior Dental Program
15	Kostecki Dentistry Professional Corp.	\$211,401	Dental Services for Senior Dental Program
16	Rogers Wireless	\$194,112	Wireless Communications Provider - including purchases for Vaccine Clinics
17	Municipality of Strathroy-Caradoc	\$171,216	Rental of Facilites for COVID Clinics
18	Platinum Printing London Inc.	\$156,940	Printing Costs for Programs and COVID Clinics
19	Michael + Clark Contruction	\$155,148	Construction Payments for Fit-Up at Citi Plaza
20	Voyageur (947465 Ontario Ltd.)	\$152,644	Shuttles for NLOCC COVID Clinics
21	Stinson Security Services Ltd.	\$146,940	Security Services for COVID Clinics
22	KPMG LLP	\$144,866	Audit Fees and Consulting Services for Vaccine Central Support \$120,684
23	McKesson Canada	\$139,135	Distributor of NRT and Contraceptives
24	Western Fair District	\$138,998	Rental of Facilities for COVID Clinics
25	Thames Valley Family Health Team	\$129,274	Services for COVID Clinics
26	Express Employment Professionals	\$118,426	Temporary Help
27	Mccabe Promot'l Advert'g Inc.	\$113,709	Promotional Materials including COVID Supplies
28	The Canadian Centre for Mosquito	\$103,219	VBD Larval Mosquito Surveillance Control

Expense Category	20)20	2021					
	Amount	# of Transactions	Amount	# of Transactions				
Accommodations / Meals	\$ 15,916	97	\$ 9,639	14				
Advertising / Health Promotion	23,612	122	19,979	114				
Computer Equipment / Supplies	33,749	83	22,759	145				
Materials & Supplies	123,242	514	180,027	784				
Medical / Clinic Supplies	10,402	61	8,490	48				
Memberships / Agency Fees	18,568	37	24,274	84				
Other Expenses	13,114	20	14,114	16				
Professional Development	20,277	34	24,726	78				
Travel ¹	17,776	104	11,272	25				
Total	\$ 276,656	1,072	\$ 315,280	1,308				

Summary of 2021 Corporate Purchase Card Purchases Appendix B

Notes:

1) Travel includes all modes of travel, including air, train, vehicle rentals, gas and parking costs.



REPORT NO. 09-22FFC

- TO: Chair and Members of the Finance and Facilities Committee
- FROM: Emily Williams, Chief Executive Officer

DATE: 2022 April 7

2021 BOARD OF HEALTH REMUNERATION

Recommendation

That the Finance & Facilities Committee recommend to the Board of Health to receive Report No. 09-22FFC, re: 2021 Board of Health Remuneration for information.

Key Points

- Section 49 of the *Health Protection and Promotion Act* outlines the reimbursement of Board of Health members.
- Under Section 284 (1) of the *Municipal Act*, the City of London and Middlesex County Administration are required to report on the remuneration paid to Council members, including remuneration paid to members of Council by Boards and Commissions.

Background

<u>Section 49 of the *Health Protection and Promotion Act* (HPPA) speaks to the composition, term, and remuneration of Board of Health members. Subsections (4), (5), (6), & (11) below relate specifically to remuneration and expenses.</u>

Remuneration

(4) A board of health shall pay remuneration to each member of the board of health on a daily basis and all members shall be paid at the same rate. R.S.O. 1990, c. H.7, s. 49 (4).

Expenses

(5) A board of health shall pay the reasonable and actual expenses of each member of the board of health. R.S.O. 1990, c. H.7, s. 49 (5).

Rate of remuneration

(6) The rate of the remuneration paid by a board of health to a member of the board of health shall not exceed the highest rate of remuneration of a member of a standing committee of a municipality within the health unit served by the board of health, but where no remuneration is paid to members of such standing committees the rate shall not exceed the rate fixed by the Minister and the Minister has power to fix the rate. R.S.O. 1990, c. H.7, s. 49 (6).

Member of municipal council

(11) Subsections (4) and (5) do not authorize payment of remuneration or expenses to a member of a board of health, other than the chair, who is a member of the council of a municipality and is paid annual remuneration or expenses, as the case requires, by the municipality. R.S.O. 1990, c. H.7, s. 49 (11).

In relation to Section 49(6), the Board of Health's meeting rate for 2021 was \$151.49.

2021 Remuneration and Expenses

Under <u>Section 284 (1) of the *Municipal Act*</u>, the City of London and Middlesex County Administration are required to report on the remuneration paid to Council members, including remuneration paid to members of Council by Boards and Commissions. The remuneration report, attached as <u>Appendix A</u>, includes stipends paid for meetings, reimbursements for travel and related expenses that the Health Unit provided to each Board of Health member in 2021.

In addition to the regular Board of Health meetings, the Board of Health operated four committees in 2021: The Finance & Facilities Committee, the Governance Committee, and two special ad-hoc committees: the CEO and MOH Performance Review Committee; and the Governance Responsibilities Committee.

The following was the membership of those Committees in 2021:

Finance & Facilities Committee

Mr. Matt Reid (Chair) Ms. Tino Kasi Ms. Aina DeViet Mr. Aaron O'Donnell Ms. Maureen Cassidy

Governance Committee

Mr. Bob Parker (Chair) Ms. Arielle Kayabaga Mr. Mike Steele Ms. Aina DeViet Ms. Maureen Cassidy

CEO and MOH Performance Review Committee

Mr. Matt Reid (Chair)	Ms. Aina DeViet
Ms. Maureen Cassidy	Mr. Mike Steele
Mr. Bob Parker	

Governance Responsibilities Committee Mr. Bob Parker (Chair) Ms. Maureen Cassidy Ms. Aina DeViet

Consistent with Section 49(11) of the *Health Protection and Promotion Act*, City Councilors Ms. Maureen Cassidy, Ms. Arielle Kayabaga and Ms. Mariam Hamou did not receive remuneration for any Board of Health or Committee meetings unless acting in a Board Chair capacity. It is noted that Ms. Maureen Cassidy was Board Chair in 2021.

This report was prepared by the Healthy Organization Division.

EWilliams

Emily Williams, BScN, RN, MBA, CHE Chief Executive Officer

	Board/Committee	Deered Mar	Other Mtre /		
Board Member	Meetings	Board Mtg. Travel	Other Mtgs./ Conferences	Other Travel & Accomm.	Total
Mr. John Brennan	\$ 2,120.86				\$ 2,120.86
Ms. Maureen Cassidy ¹ (Chair)	6,627.65	12.00	757.45		7,397.10
Ms. Aina DeViet (Vice-Chair)	5,756.62	127.50	605.96		6,490.08
Ms. Kelly Elliott	1,666.39				1,666.39
Ms. Mariam Hamou					-
Ms. Arielle Kayabaga					-
Ms. Tino Kasi	3,029.80				3,029.80
Mr. Selomon Menghsha	605.96		151.49		757.45
Mr. Aaron O'Donnell	3,332.78				3,332.78
Mr. Robert Parker	4,393.21		302.98		4,696.19
Mr. Matt Reid	4,241.72		454.47		4,696.19
Mr. Mike Steele	3,938.74				3,938.74
TOTAL	\$ 35,713.73	\$ 139.50	\$ 2,272.35	\$ -	\$ 38,125.58

MIDDLESEX-LONDON BOARD OF HEALTH 2021 REMUNERATION REPORT

Notes:

1) Remuneration for meetings for City Councillors is included in their annual salary which is paid by the City of London (unless councillor is acting in a Chair capacity).



REPORT NO. 10-22FFC

- TO: Chair and Members of the Finance and Facilities Committee
- FROM: Emily Williams, Chief Executive Officer

DATE: 2022 April 7

Q4 FINANCIAL UPDATE AND FACTUAL CERTIFICATE

Recommendation

That the Finance & Facilities Committee recommend to the Board of Health to receive Report No. 10-22FFC, re: Q4 Financial Update and Factual Certificate for information.

Key Points

- The 2021 approved budget consists of a zero percent increase in Mandatory Program funding from the Ministry of Health (MoH).
- Interim funding received from the MoH for COVID-19 related activities amounted to \$24.9 million based on projected full year spending at Q2.
- Based on full year spending for COVID-19, adjusted for cost of seconded staff from Mandatory Programs and application of unspent surplus funds from Mandatory Programs, the Health Unit will request an additional \$1.45 million of extraordinary funding from the MoH.
- Included in the financial update is a signed factual certificate, which provides assurance that financial and risk management functions are being performed.
- These Q4 numbers are draft until final audit has been completed, which is scheduled from April 11-22.

Background

The Board of Health approved the 2021 operating budget on February 18, 2021 (<u>Report No. 04-21FFC</u>). The approved budget consists of no increase in Mandatory Program funding from the Ministry of Health (MoH) but does reflect a change of funding mix between the province and municipalities for previously 100% provincially funded programs.

Financial Highlights

The Budget Variance Summary, which provides budgeted and actual expenditures for the year ended December 31st for the programs and services governed by the Board of Health, is attached as <u>Appendix A</u>. This analysis is based on the original budget for 2021 as approved by the Board of Health but does reflect further amendments to extraordinary funding for COVID-19 related activities, as advised by the MoH.

Themes within the Q4 variance analysis contributing to positive variances within some program areas are related to staffing gaps and reduced travel, staff development, professional services, and program supply costs.

Due to the Health Unit's continued focus on administration of COVID-19 related programs, including case and contact management (CCM) and operation of the vaccine program, delays to restart Mandatory Programs in the community continued in the 4th quarter.

COVID-19 and Extraordinary Funding

In response to the COVID-19 pandemic, the Health Unit has hired temporary personnel and reassigned staff from Mandatory Programs that have been paused, to roles related to Case and Contact Management (CCM) and the Vaccine Program. The Budget Variance Summary has been modified to show the costs related to supporting the response to COVID-19, and to demonstrate what costs were covered by approved budgets for salaries and benefits of redeployed staff, and which costs were extraordinary. Extraordinary costs continue to be funded through a one-time funding mechanism established by the MoH.

Due to further delays to restart Mandatory Programs, the Health Unit was unable to fully spend the budget during the year even after fully offsetting the expected agency gapping budget of \$1,257,473. As directed by the MoH, a surplus of unspent program funding, amounting to approximately \$2.0 million, will support total spending for COVID-19-related expenditures. As outlined in the table below, due to additional expenditures in the 4th quarter, related in large part to extension of vaccine programs to ensure rapid access to third dose boosters due to spread of the Omicron variant, additional funding amounting to \$1.45 million will be requested from the MoH.

Summary of Covid Funding	
Total Covid expenditures	\$ 31,563,759
Transfer of costs - seconded staff	(3,218,146)
Transfer of unspent surplus - shared funding	 (2,009,948)
Net costs to be funded - extraordinary costs	26,335,665
Funds previously committed by MoH	(24,884,000)
Additional MoH funding required	\$ 1,451,665

A summary of incremental funding adjustments to the 2021 Budget is provided below. In addition to incremental funding for COVID-19-related activities, the Health Unit has requested \$654,470 for school focused nurses, a separate program funded by the MoH to support rapid-response support to school boards and schools in facilitating public health and preventive measures relating to the COVID-19 pandemic. Additional adjustments reflect a decision to return supplementary funding from City of London and County of Middlesex in excess of amounts covered by mitigation funding provided from the MoH.

Summary of Funding Adjustments	
Incremental Covid Funding	\$ 1,451,665
School Focused Nurses Funding	654,470
City of London Funding Returned	(640,233)
County of Middlesex Funding Returned	 (121,949)
	\$ 1,343,953

Factual Certificate

A factual certificate, attached as <u>Appendix B</u>, is to be signed by senior Health Unit administrators responsible for ensuring certain key financial and risk management functions are being performed to the best of their knowledge. The certificate is revised as appropriate on a quarterly basis and submitted with each financial update.

This report was prepared by the Finance Team, Healthy Organization Division.

EWilliams

Emily Williams, BScN, RN, MBA, CHE Chief Executive Officer

MIDDLESEX-LONDON HEALTH UNIT NET BUDGET VARIANCE SUMMARY As at December 31, 2021

						As at Decem	ber 31, 2021						
	2021 YTD ACTUAL (NET)	COVID Y1 RECLASS	2021 ID RESTATED Y (NET)	2021 TD BUDGET (NET)	VARIANCE (OVER) / UNDER	% VARIANCE	DECEMBER FORECAST	FUNDING ADJUSTMENTS	2021 ANNUAL NET BUDGET	ANNUAL SURPLUS / (DEFICIT)	% VARIANCE	Comment / Explanation	
Environmental Health & Infectious Disease													
Office of the Director	\$ 255,045 \$	342 \$	255,387 \$	270,673	\$ 15,286	5.6% \$	255,387		\$ 270,673	\$ 15,286		able variances reflect lower than planned program supplies \$4,060, travel , staff development \$1,626, professional services \$6,000 and other program 2,564.	
Emergency Management	7,788	76,295	84,083	135,530	51,447	38.0% \$	84,083		135,530	\$ 51,447	38 0% position	able variances in wages and benefits \$38,747 relate to hiring gap for manager 1. Additional favourable variances in other program costs \$6,590, travel \$3,00 gram supplies \$8,968 were partly offset by unplanned professional fees 5).	
Food Safety & Healthy Environments	1,405,979	131,042	1,537,021	1,800,026	263,005	14.6% \$	1,537,021		1,800,026	\$ 263,005		ed spending in salaries \$195,552, benefits \$36,052, travel \$10,209, staff oment \$7,735, other program costs \$2,097 and unplanned user fees \$3,094.	
Infectious Disease Control	1,394,333	149,907	1,544,239	1,787,202	242,963	13.6% \$	1,544,239		1,787,202	\$ 242,963	13.6% develop	able variances in salaries \$161,930 and benefits \$62,651, travel \$6,291, staft ment \$3,659, program supplies \$7,154, and other program costs \$2,263, pa y higher professional services (\$1,404).	
Safe Water, Rabies & Vector-Borne Disease	1,066,201	158,635	1,224,836	1,380,120	155,284	11.3% \$	1,224,836		1,380,120	\$ 155,284	11.3% program costs \$	able variances include lower spending for salaries and benefits \$10,795, n supplies \$22,532, travel \$19,502, staff development \$8,870, other program 30,283, unplanned other revenues \$5,692 and professional service fees 5 which primarily include mosquito ID and abatement programs.	
Sexual Health	1,870,258	131,571	2,001,829	2,470,443	468,614	19.0% \$	2,001,829		2,470,443	\$ 468,614	and les 19.0% develop revenue	spending for salaries \$284,449 and benefits \$102,821 due to decreased clinic s need for casual employees, and lower spending for travel \$10,019, staff oment \$4,284 and other program costs \$2,894. Lower than planned clinic es (\$205,825) are partly offset by lower program supplies \$204,145 and ional services \$67,599.	
Vaccine Preventable Disease	1,428,414	181,554	1,609,968	1,536,128	(73,840)	-4.8% \$	1,609,968		1,536,128	\$ (73,840)	PHNs. vaccine clinic at refriger	s and benefits costs exceeded budget (\$39,268) due to higher cost of casual In addition, lower revenues (\$98,819) were reported due to reduction in ss delivered in immunization clinics and schools due to closures and reduced tendance coupled with higher-than-planned equipment costs (\$6,270) for a ator purchase and travel costs (\$2,809) were partly offset by lower spending in supplies \$68,941, staff development \$1,900 and other program costs \$1,42	
COVID-19	15,097,133	(2,731,006)	12,366,127	12,693,700	327,573		12,366,127	(327,573)	12,693,700	\$0	redeplo 0.0% program for CO	ental costs to support COVID-19 beyond transfer of operating budgets for sta oyed and additional programming funds underutilized during the year due to n interruptions and program delivery delays. All out-of-budget incremental co /ID 19 will be funded by Ministry of Health. Funding requirements have been d in response to actual costs incurred.	
COVID-19 Vaccine	16,466,626	(487,140)	15,979,486	12,190,300	(3,789,186)		15,979,486	1,779,238	12,190,300	\$ (2,009,948)	budgets year du increme	ental costs to support COVID-19 Vaccine Clinic beyond transfer of operating s for staff redeployed and additional programming funds underutilized during le to program interruptions and program delivery delays. All out-of-budget ental costs to support COVID-19 Vaccine Clinics to be fully funded by the / of Health. Funding requirements have been adjusted in response to actual curred.	
School Focused Nurse Program	654,470	-	654,470	-	(654,470)		654,470	654,470	-	\$-	School- rapid-re preven	focused nurse program was established by Ministry of Health (MoH) to supp sponse support to school boards and schools in facilitating public health and tative measures relating to the COVID-19 pandemic. Funding has been d to reflect eligible costs incurred during the year.	
Total Environmental Health & Infectious Disease	\$ 39,646,247 \$	(2,388,800) \$	37,257,447 \$	34,264,122	\$ (2,993,325)	-8.7% \$	37,257,447	\$ 2,106,135	\$ 34,264,122	\$ (887,190)	-2.6%		
Healthy Living													
Office of the Director	\$ 237,239 \$	407 \$	237,646 \$	266,814	\$ 29,168	10.9% \$	237,646		\$ 266,814	\$ 29,168	10.9% offset b travel \$	spending in salaries \$57,559 and benefits \$16,053 due to gapping were larg y unplanned overtime costs (\$64,852). In addition, lower spending occurrer 4,000, program supplies \$5,450, staff development \$3,562, other program 1,500 and professional services \$5,000.	
Child Health	1,322,926	648,882	1,971,809	1,663,541	(308,268)	-18.5% \$	1,971,809		1,663,541	\$ (308,268)	(\$55,06 (\$91,16 offset b	urable variances included higher spending for salaries (\$220,264) and bene 56) primarily for additional casual public health nurses, higher overtime hours 53) and planned revenues that did not materialize (\$12,560). These were pa y lower spending in travel \$18,195, program supplies \$45,960 and staff oment \$4,880.	

MIDDLESEX-LONDON HEALTH UNIT NET BUDGET VARIANCE SUMMARY As at December 31, 2021

	As at December 31, 2021												
	Y	2021 TD ACTUAL (NET)	COVID N RECLASS	2021 (TD RESTATED (NET)	2021 YTD BUDGET (NET)	VARIANCE (OVER) / UNDER	% VARIANCE	DECEMBER FORECAST	FUNDING ADJUSTMENTS	2021 ANNUAL NET BUDGET	ANNU SURPL (DEFI	US /	% VARIANCE Comment / Explanation
Chronic Disease and Tobacco Control		729,741	135,048	864,789	1,321,493	456,704	34.6%	\$ 864,789		1,321,493	\$ 45	6,704	Lower spending in salaries \$279,030 and benefits \$75,715 due to staffing gaps. Lo 34.6% than planned program supplies \$64,913, travel \$12,302, staff development \$1,032, professional services \$9,921 and unplanned revenue \$11,240.
Healthy Communities and Injury Prevention		25,040	180,638	205,678	1,244,496	1,038,819	83.5%	\$ 205,678		1,244,496	\$ 1,03	8,819	 Lower spending in salaries \$742,893 and benefits \$189,700 due to staffing gap and reassignment of roles. Additional savings in travel \$8,110, program supplies \$27,87 83.5% staff development \$5,300, professional services \$5,500 and other program costs \$4,200 as program delivery was delayed due to COVID-19. In addition, unplanned revenue of \$54,642 was reported.
Oral Health		240,356	106,216	346,572	1,010,243	663,671	65.7%	\$ 346,572		1,010,243	\$ 66	3,671	Favourable variances for salaries \$471,030, benefits \$131,084 and lower spending travel \$15,080, program supplies \$17,935, staff development \$4,640, equipment co \$15,676 and other program costs \$6,269.
Senior Dental Program		1,671,528		1,671,528	\$ 1,671,528	-	0.0%	1,671,528	-	1,671,528	\$	-	Senior Dental Program is 100% funded by Ministry of Health. Funding received up - December 31, 2021 includes an additional \$700,000 for a second dental clinic to be built in Strathroy.
Southwest Tobacco Control Area Network		131,187	44,252	175,439	442,301	266,862	60.3%	\$ 175,439		442,301	\$ 26	6,862	Favourable variances in salaries \$100,642 and benefits \$14,073, program supplies 60.3% \$109,910, other program costs \$37,480, staff development \$1,756 and travel \$5,00 contributed to positive variances as program delivery was delayed due to COVID-1
Young Adult Health		941,574	450,151	1,391,725	1,123,044	(268,681)	-23.9%	\$ 1,391,725		1,123,044	\$ (26	8,681)	A portion of the Young Adult Team were seconded to Covid and some roles were 23.9% backfilled. Higher spending in wages (\$157,505) overtime (\$118,370) and benefits (\$39,377) was partly offset by favourable spending in travel \$11,388, program supp \$27,462, staff development \$3,650 and professional services \$4,000.
Total Healthy Living	\$	5,299,591 \$	1,565,594	\$ 6,865,185	\$ 8,743,460 \$	1,878,275	21.5%	\$ 6,865,185	\$-	\$ 8,743,460	\$ 1,8	78,275	5 21.5%
Healthy Start													
Office of the Director	\$	201,533 \$	2,903	\$ 204,436	\$ 215,306 \$	\$ 10,870	5.0%	\$ 204,436		\$ 215,306	\$ 1	0,870	Lower than planned salaries \$7,180 and benefits \$1,795, travel \$1,227, program 5.0% supplies \$6,468, equipment costs \$1,127 and other program costs \$1,520 were paid offset by unplanned overtime (\$7,302) and addditional staff development costs (\$1,145).
Best Beginnings		2,906,674	252,711	3,159,385	3,385,167	225,781	6.7%	\$ 3,159,385		3,385,167	\$ 22	25,781	Healthy Babies Healthy Children and Smart Start for Babies Programs are included with March 31 year-end programs (MLHU2) - assume that funding will be fully spen March 31, 2022. Lower than planned spending in shared-funding programs for salaries \$142,146 and benefits \$34,666 from gapping, travel \$3,067, program supp \$13,158, staff development \$1,040 and professional services \$31,203.
Early Years Health		1,459,086	65,140	1,524,226	1,535,123	10,897	0.7%	\$ 1,524,226		1,535,123	\$ 1	0,897	Lower spending for salary mix due to hiring of casual PHNs \$13,351, travel \$5,591 7 0.7% program supplies \$4,624. These were partly offset by unplanned overtime (\$10,38: and professional fees (\$1,954).
Reproductive Health		212,982	261,124	474,106	1,264,712	790,606	62.5%	\$ 474,106		1,264,712	\$ 79	0,606	Lower spending in salaries \$575,719 and benefits \$151,212 due to staffing gap. Lo 6 62.5% than planned program supplies \$35,600, travel \$7,954, staff development \$3,911, professional services \$12,264 and other program costs \$3,296.
Total Healthy Start	\$	4,780,275 \$	581,878	\$ 5,362,153	\$ 6,400,308 \$	\$ 1,038,154	16.2%	\$ 5,362,153	\$-	\$ 6,400,308	\$ 1,0	38,154	4 16.2%
Office of the Chief Nursing Officer	\$	441,268 \$	70,742	\$ 512,010	\$ 734,963 \$	\$ 222,953	30.3%	\$ 512,010	\$ -	\$ 734,963	\$ 22	2,953	Lower spending in salaries \$74,683 and benefits \$29,070 due to staffing gap. Lowe 30.3% than planned spending occurred for travel \$6,000, program supplies \$12,250, staff development \$6,014, professional services \$17,100 and other program costs \$77,6
Office of the Medical Officer of Health													
Office of the Medical Officer of Health	\$	437,723 \$	(171)	\$ 437,552	\$ 472,965 \$	\$ 35,413	7.5%	\$ 437,552		\$ 472,965	\$ 3	5,413	Lower spending for salaries and benefits \$22,415, travel \$4,307, program supplies 7.5% \$1,789, staff development \$4,146, professional services \$784 and other program c \$1,800.
Communications		725,725	2,333	728,058	593,067	(134,991)	-22.8%	\$ 728,058		593,067	\$ (13	84,991)	Higher than planned spending for salaries (\$114,244), benefits (\$28,038) and prog 1) -22.8% costs (\$2,655) were partly offset by lower spending for travel \$3,020, staff developn \$2,265 and other program costs \$4,122.
Associate Medical Officer of Health		309,354	250	309,604	308,413	(1,191)	-0.4%	\$ 309,604		308,413	\$	(1,191)	 -0.4% Higher spending for salaries (\$39,510), benefits (\$3,892) was largely offset by unplanned revenue \$41,644 and staff development \$842.

MIDDLESEX-LONDON HEALTH UNIT NET BUDGET VARIANCE SUMMARY As at December 31, 2021

								As at Dece	mber 31, 2021								
	Y	2021 /TD ACTUAL (NET)	COVID RECLASS	ΥT	2021 D RESTATED (NET)	2021 YTD BUDGET (NET)	VARIANCE (OVER) / UNDER	% VARIANCE	DECEMBE FORECAS		FUNDING ADJUSTMENTS	AN	2021 NNUAL BUDGET	SUI	NNUAL RPLUS / EFICIT)	% VARIANCE	Comment / Explanation
Population Health Assessment & Surveillan	nce	528,473	126,825	5	655,298	603,071	(52,227)	-8.7%	\$ 655,2	298			603,071	\$	(52,227)	-8.7% \$11,686	ed overtime (\$74,898) was partly offset by lower than planned salaries , benefits \$2,922, travel \$3,000, program supplies \$1,862 and staff ment \$3,000.
Community Outreach & Clinical Support Ser	ervi	1,036,186	4,698	3	1,040,884	870,954	(169,930)	-19.5%	\$ 1,040,8	384			870,954	\$	(169,930)	-19.5% (\$34,825	pending in salaries (\$136,689), benefits (\$18,557) and program supplies 5) were partly offset by lower spending in travel \$10,471, staff development equipment costs \$3,800 and other program costs \$3,120.
Total Office of the Medical Officer of Health	\$	3,037,461 \$	133,935	5\$	3,171,396	\$ 2,848,470	\$ (322,926)	-11.3%	\$ 3,171,	396	\$-	\$	2,848,470	\$	(322,926)	-11.3%	
Healthy Organization																	
Office of the Director	\$	382,365 \$	17	′\$	382,382	\$ 363,368	\$ (19,014)	-5.2%	\$ 382,3	382		\$	363,368	\$	(19,014)		alaries (\$98,607) and benefits (\$6,750) were partially offset by reduced g for travel \$15,735, staff development \$39,183 and professional services .
Finance		495,964	731		496,695	378,369	(118,326)	-31.3%	\$ 496,6	695			378,369	\$	(118,326)	staffing i	costs included salaries (\$98,242) and benefits (\$4,156) due to increased requirements coupled with unplanned severance costs (\$16,808). Lower g for supplies contributed \$881.
Human Resources	\$	694,059 \$	63,178	3 \$	757,237	\$ 753,499	(3,738)	-0.5%	\$ 757,2	237			753,499	\$	(3,738)		han planned salaries (\$9,607) and benefits (\$2,162) were partly offset by spending for professional services \$7,823.
Information Technology		1,337,862	6,855	5	1,344,717	1,314,725	(29,992)	-2.3%	\$ 1,344,7	717		1	1,314,725	\$	(29,992)	cell phor	han planned salaries (\$51,195), benefits (\$12,799), software (\$28,482) an ne costs (\$15,036) were partly offset by lower spending for IT consulting , telecom charges \$8,062 and program supplies \$3,692.
Privacy Risk & Governance	\$	32,376 \$	804	\$	33,180	\$ 157,039	123,859	78.9%	\$ 33,7	180			157,039	\$	123,859		d salaries \$97,605 and benefits \$23,570 due to manager vacancy coupled spending for program supplies \$2,379.
Procurement & Operations		247,138	264	Ļ	247,402	193,968	(53,435)	-27.5%	\$ 247,4	402			193,968	\$	(53,435)	-27.5% Higher s	alaries and benefits (\$53,734) due to changes in staff mix.
Program Planning & Evaluation	\$	344,464 \$	137,603	3\$	482,067	\$ 885,610	403,543	45.6%	\$ 482,0	067			885,610	\$	403,543	45.6% program	pending in salaries \$328,456 and benefits \$82,114 due to staffing gap for evaluator and manager and lower spending for program supplies \$3,951 fset by higher professional fees (\$10,445).
Strategic Projects		128,429	79,911	ļ	208,340	283,660	75,320	26.6%	\$ 208,3	340			283,660	\$	75,320	\$1,280 p	ble variance in salaries \$72,031, benefits \$16,949, and other program cos partly offset by higher than planned program supplies (\$12,041)and onal fees (\$2,899).
Total Healthy Organization	\$	3,662,657 \$	289,364	1\$	3,952,021	\$ 4,330,238	\$ 378,217	8.7%	\$ 3,952,	021	\$-	\$.	4,330,238	\$	378,217	8.7%	
General Expenses & Revenues		3,271,152	-		3,271,152	2,221,141	(1,050,011)) -47.3%	\$ 3,271,7	152	\$ (762,182)	\$	2,983,323	\$ (1	1,050,011)	(\$181,40) planned occupan decision	pperating costs include higher than anticipated benefits administration costs D0), higher than planned professional services fees (\$155,759) and lower th misc. revenues (\$6,085). These were partly offset by lower spending for tcy \$51,811 and equipment costs \$9,284. A funding adjustment reflects to return additional funding from municipalities (\$762,182) in excess of s covered by mitigation funding from Ministry of Health.
otal Expenditures Before Expected Gapping	\$	60,138,651 \$	252,712	2 \$	60,391,363	\$ 59,542,701	\$ (848,663)	-1.4%	\$ 60,391,3	363	\$ 1,343,953	\$ 60),304,883	\$ 1	1,257,472	2.1%	
Less: Expected Agency Gapping Budget						(1,257,473)	(1,257,473)					(1	1,257,473)	\$ (1	1,257,473)		
OTAL BOARD OF HEALTH EXPENDITURES	\$	60,138,651 \$	252,712	2 \$	60,391,363	\$ 58,285,228	\$ (2,106,135)	-3.6%	\$ 60,391,3	363	\$ 1,343,953	\$ 59	9,047,410	\$	(0)	0.0%	

Middlesex-London Health Unit FACTUAL CERTIFICATE

To: Members of the Board of Health, Middlesex-London Health Unit

The undersigned hereby certify that, to the best of their knowledge, information and belief after due inquiry, as at December 31, 2021:

- 1. The Middlesex-London Health Unit is compliant, as required by law, with all statutes and regulations relating to the withholding and/or payment of governmental remittances, including, without limiting the generality of the foregoing, the following:
 - All payroll deductions at source, including Employment Insurance, Canada Pension Plan and Income Tax;
 - Ontario Employer Health Tax; and
 - Federal Harmonized Sales Tax (HST).

Further, staff believe that all necessary policies and procedures are in place to ensure that all future payments of such amounts will be made in a timely manner.

- 2. The Middlesex-London Health Unit has remitted to the Ontario Municipal Employees Retirement System (OMERS) all funds deducted from employees along with all employer contributions for these purposes.
- 3. The Middlesex-London Health Unit is compliant with all applicable Health and Safety legislation.
- 4. The Middlesex-London Health Unit is compliant with applicable Pay Equity legislation.
- 5. The Middlesex-London Health Unit has not substantially changed any of its accounting policies or principles since December 8, 2016.
- 6. The Middlesex-London Health Unit reconciles its bank accounts regularly and no unexpected activity has been found.
- 7. The Middlesex-London Health Unit has filed all information requests within appropriate deadlines.
- 8. The Middlesex-London Health Unit is compliant with the requirements of the Charities Act, and the return for 2020 has been filed.
- 9. The Middlesex-London Health Unit has been named in a complaint to the Human Rights Tribunal of Ontario by a former student. The hearing has been completed and a decision to dismiss has been rendered that found no violation of human rights. The individual filed an Application to Divisional Court for a Judicial Review which was dismissed. The individual was seeking motion for leave to appeal, which was also dismissed. This matter is now closed. MLHU has also been named in a second complaint to the Human Rights Tribunal of Ontario by the same individual. This application is in respect to the recruitment of three management positions from 2017 and 2018 for which he was not selected for an interview. This matter is outstanding and there has been no follow up from HRTO.

- 10. The Middlesex-London Health Unit has been named in a legal action with respect to 'Cali Nails' or 'the numbered company that operated Cali Nails' for damages arising from the Order to close for Infection Prevention and Control (IPAC) infractions, and the publication of the associated Closure Order. The claim alleges that, as the Order to close and the associated public notice that the IPAC infractions could lead to blood borne infections, this directly led to the drop in its business and the closure of the salon. Ultimately damages are being sought as a result. Discovery processes have been completed, however a final outcome has not yet been determined; the matter has not been listed for trial.
- 11. The Middlesex-London Health Unit is fulfilling its obligations by providing services in accordance with our funding agreements, the Health Protection & Promotion Act, the Ontario Public Health Standards, and as reported to the Board of Health through reports including but not limited to:
 - Quarterly Financial Updates;
 - Annual Audited Financial Statements;
 - Annual Reporting on the Accountability Indicators;
 - Annual Service Plans; and
 - Information and Information Summary Reports.

Dated at London, Ontario this 31st day of March, 2022.

Dr. Alexander Summers Medical Officer of Health Ms. Emily Williams Chief Executive Officer