

| Middlesex-London Health Unit Infection Prevention and Control Lapse Report | |
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| Initial Report | |
| Name and address of premises/facility under investigation | Clarke Road Medical Centre, 155 Clarke Rd London, ON, N5W 5C9 Commissioners Medical Walk-in Clinic 1 Commissioners Rd, Suite 111, London, ON N6C 5Z3 |
| Type of premises/facility | Medical walk-in clinics |
| Date Board of Health became aware of IPAC lapse | September 16, 2019 |
| Date of Initial Report posting | September 16, 2019 |
| Date of Initial Report update(s) | |
| How the IPAC lapse was identified | Complaint on August 23, 2019. |
| Summary description of the IPAC lapse | Use of multi-use medical instruments with improper cleaning, disinfection and sterilization practices |
| IPAC Lapse Investigation | |
| Did the IPAC lapse involve a member of a regulatory college? | Yes |
| If yes, was the issue referred to the regulatory college? | Yes |
| Were any corrective measures recommended and/or implemented? | Staff were directed to stop using multi-use medical instruments that were improperly cleaned, disinfected and sterilized and to only use single-use, disposable medical instruments |
| Please provide further details/steps | Section 13 Order was issued to both locations. |
| Date any order(s) or directive(s) were issued to the owner/operators | August 29, 2019 |
| Initial Report Comments and Contact Information | |
| Any additional comments | |
| If you have any further questions, please contact: | |
| Name | Mary Lou Albanese |
| Title | Program Manager, Infectious Disease Control Team |
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| Phone number | 519-663-5317 ext 2358 |
| Final Report | |
| Date of Final Report posting | September 17, 2019 |
| Date any order(s) or directive(s) were issued to the owner/operator | |
| Brief description of corrective measures taken | Only single-use, disposable medical instruments will be used. There is no requirement for reprocessing and |

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| | reprocessing will not take place as there will be no re-usable medical instruments at these locations. |
| Date all corrective measures were confirmed to have been completed | September 3, 2019 |
| Final Report Comments and Contact Information | |
| Any additional comments | Section 13 Orders rescinded September 11, 2019. |
| If you have any further questions, please contact: | |
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| Title | Program Manager, Infectious Disease Control Team |
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