



TO: Chair and Members of the Board of Health

FROM: Christopher Mackie, Medical Officer of Health / CEO

DATE: 2018 September 20

REVIEW OF PUBLIC HEALTH SERVICES IN MIDDLESEX COUNTY - FINDINGS

Recommendation

It is recommended that the Board of Health receive Report No. 055-18, re: “Review of Public Health Services in Middlesex County – Findings” for information.

Key Points

- The Middlesex-London Health Unit (MLHU) made a commitment to review its services in Middlesex County in order to ensure that they meet the needs of residents.
- MLHU conducted a multi-component service review that identified stakeholder priorities, current service delivery practices, best practices and potential action items.
- Staff are seeking Board of Health feedback on the findings to assist with the development of recommendations for service delivery improvement.

Background

The Middlesex-London Health Unit is preparing to renew its strategic plan by the end of 2019. A review of MLHU services provided in Middlesex County will ensure that appropriate services are matched to the public health needs identified in the County.

This service review process, conducted throughout the spring and summer of 2018, included:

- Presentations to all lower and upper tier municipalities;
- A survey of municipal council members;
- Key informant interviews;
- A literature review;
- An environmental scan;
- A community health status report; and
- The service delivery model for all public health programs.

Overview of the Findings

The information gathered in the service review was analyzed and collated into the following summaries for review:

- Organizational Practices;
- Accessibility;
- Community Engagement;
- Foundational Standards;
- Chronic Disease Prevention & Well-Being;
- Food Safety;
- Healthy Environments;
- Healthy Growth and Development;
- Immunization;
- Infectious and Communicable Diseases Prevention and Control;
- Safe Water;
- School Health; and
- Substance Misuse and Injury Prevention.

Each of these summaries provides an overview of stakeholder priorities, the current state of MLHU programs and practices, identified best practices and potential action items. The Middlesex County Public Health Service Review is attached as [Appendix A](#) and data sources for the review as [Appendix B](#).

Next Steps

MLHU staff are seeking input from the Board of Health on the overall summary of organizational practices and program and service delivery in Middlesex County and potential considerations. These findings and considerations will also be shared with Middlesex County Council to seek their input.

Feedback from both the Board of Health and Middlesex County Council will be used to formulate recommendations to improve service delivery.

This report was prepared by the Healthy Organization Division.



Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health / CEO