



TO: Chair and Members of the Governance Committee

FROM: Christopher Mackie, Medical Officer of Health / Chief Executive Officer

DATE: 2017 October 19

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## 2017 MID-YEAR STRATEGIC PLAN UPDATE

### **Recommendation**

*It is recommended that the Governance Committee receive Report No. 007-17GC re: 2017 Mid-Year Strategic Plan Update for information.*

### **Key Points**

- The 2017 Balanced Scorecard identified the initiatives and tasks that the organization is pursuing in order to drive the strategic priorities as identified in our 2015-2020 Strategic Plan.
- The 2017 MLHU Balanced Scorecard Mid-Year Report highlights the progress that has been made to date on strategic priorities.

### **Background**

The Middlesex-London Health Unit 2015-2020 Strategic Plan details our vision, mission and values and outlines the strategic priorities for our organization. The plan was approved by the Board of Health at the September 17, 2015 Board of Health Meeting and staff began working on many of the strategic priorities soon after its approval. To operationalize the strategic priorities identified during our strategic process, and track those already underway, MLHU has utilized the Balanced Scorecard as a strategic management tool to ensure accountability and to communicate our progress and successes.

### **2017 Balanced Scorecard Reporting**

Regular reporting is an important part of the Balanced Scorecard methodology and 2017 is the second year that MLHU will be reporting on its initiatives. The reporting process helps to identify lessons learned, areas in need of prioritization and any variance from expected outcomes. The 2017 Balanced Scorecard and the 2017 Mid-Year Reporting are attached as [Appendix A](#) and [Appendix B](#).

### **Next Steps**

Staff will continue with the implementation of the activities on the Balanced Scorecard to drive the strategic priorities of the Middlesex-London Health Unit. A comprehensive year-end update will be provided to the Governance Committee in April 2018.

This report was prepared by the Strategic Projects Team, Corporate Services Division.

A handwritten signature in black ink, appearing to read 'C. Mackie'.

Christopher Mackie, MD, MHSc, CCFP, FRCPC  
Medical Officer of Health / CEO