

TO: Chair and Members of the Board of Health

FROM: Christopher Mackie, Medical Officer of Health

DATE: 2017 July 20

SUMMARY INFORMATION REPORT FOR JULY 2017

Recommendation

It is recommended that Report No. 039-17 re: Information Summary Report for July 2017 be received for information.

Key Points:

- **A plan is being developed to ensure smooth transition of existing clients and ongoing support, with system navigation for all HSO clients.**

The dental clinic staff, as well as external stakeholders, including the Ministry of Health and Long-Term Care and the London District Dental Society (LDDS), were notified of the decision to stop treatment services at the 50 King Street Dental Clinic.

Outside of Toronto, the Middlesex-London region has more dentists than any other region in Ontario. The dental program team is working to develop a plan to ensure an effective and thoughtful transition that enables access to ongoing dental treatment services for our HSO clients.

The plan includes:

- Communicating with our current HSO clients about the clinic changes at 50 King Street;
- Ensuring that current HSO clients have ongoing treatments completed before they are discharged, and assisting with linking them to a local dentist, if necessary;
- Providing ongoing system navigation support to HSO clients;
- Meeting with the LDDS, Western University and other stakeholders to ensure that HSO clients continue to receive necessary and important treatment services; and
- Exploring possible partnerships to reduce barriers for those most in need.

The Dental Clinic will continue to provide prevention services, in view of our core mandate to provide clients with preventive clinic services, such as cleaning and polishing, fluoride treatments, sealants and interim stabilization therapy. Outreach services, including school-based dental screening and the innovative Fluoride Varnish program, will be unaffected by these changes.



Christopher Mackie, MD, MHSc, CCFP, FRCPC
Medical Officer of Health