

Appendix C

Sexual Health Recommendations

- 1) Review overall workflow in the clinics to ensure there is not duplication and efficient services are provided to the client.
- 2) Complete ongoing client satisfaction surveys and consider involvement of clients in quality improvement efforts. Determine any unmet needs and/or benefits to expansion of clinic hours/locations.
- 3) Regularize documentation and supervision processes for health care professional trainees, jointly, with their educational institutions, and issue photo identification cards for all contracted physicians and trainees.
- 4) Review the existing contract documentation for physicians working in the clinic and ensure relevant licensure and malpractice insurance documentation is provided to the health unit annually, and explicitly document responsibilities for the medical director managing the physician workforce.
- 5) Examine clinic billing practices to ensure alignment with MOHLTC guidelines.
- 6) Consider offering a workshop for staff from STI clinics in different public health units to exchange learnings and support innovation.
- 7) Provide phlebotomy services on-site at both STI and Family Planning Clinics.
- 8) Maximize the value of the Public Health Nurse practice to ensure the full extent of knowledge and expertise is utilized, and services are provided as efficiently as possible.
- 9) Review clinic services offered at the Strathroy office to determine whether the current services appropriately address the sexual health needs of the clients.
- 10) Identify strategies to increase access and utilization of clinic services by persons without a health card.
- 11) Train all physicians in IUD/IUS insertions, expand the availability of this service across all Family Planning clinics, In addition, and develop a written protocol to determine whether referral to a specialist for insertion is needed.
- 12) Increase availability for clients to purchase other forms of birth control and vaccines (not covered) through various payment methods (i.e. credit).
- 13) Determine the reach and utilization of sexual health clinic services by priority. Assess and identify the needs of the local population (including priority populations) that have sexual health needs but currently do not access any sexual health related services.
- 14) Enhance partnership with community physicians and identify strategies to ensure physicians providing care to STI cases are aware and feel supported to provide STI treatments as per the updated guidelines.
- 15) Make enhancements to the current electronic database.
- 16) Identify and monitor indicators.