

MIDDLESEX-LONDON HEALTH UNIT

REPORT NO. 035-16

Chair and Members of the Board of Health

FROM: Christopher Mackie, Medical Officer of Health

DATE: 2016 May 19

WIRELESS DEVICE CONTRACT

Recommendation

It is recommended that Report No. 035-16 regarding wireless device contract be received for information.

Key Points

- The current Middlesex-London Health Unit ("MLHU") wireless contract expires on July 18, 2016.
- A review of the MLHU wireless device eligibility criteria has resulted in a requirement to increase the number of MLHU issued smartphones by 50 and reduce the number of stipend users by 55.
- The Samsung Galaxy S7 device (Android operating system) will become MLHU's corporate smartphone standard for this contract renewal.

Background

The current Middlesex-London Health Unit ("MLHU") wireless contract is due to expire on July 18, 2016. MLHU will be waiving the competitive bid process in favour of accepting the provincial vendor of record (VOR) contract. In this case, the provincial government has completed the competitive bid process and contracted the best prices. Based on our requirements, Rogers Wireless Inc. was the lowest cost provider.

A review of the MLHU wireless device eligibility criteria has resulted in a requirement to increase the number of MLHU issued smartphones by 50 and reduce the number of stipend users by 55. As part of the new contract MLHU will perform a smartphone hardware refresh, replacing and purchasing new hardware as needed. The Samsung Galaxy S7 (Android operating system) will become MLHU's corporate smartphone standard. Samsung/Android devices now offer industry-leading security specifications. The Samsung S7 hardware specifications (processing and memory) are considered superior to those of other comparable devices.

Another consideration is the stability of the Android platform. MLHU could experience vendor supportability issues in addition to the challenges of supporting a mixed hardware environment if this change is not made.

This report was prepared by Mark Przyslupski, Manager, Information Technology.

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