

March 2015  
Board Self-Assessment Survey

Governance Committee Meeting  
April 16, 2015

# Response Rate

- The surveys were answered between March 19 and March 27, 2015.
- All 11 Board members completed the survey giving a 100% response rate.

# Summary

- Overall the results were positive.
- In many areas at least 70% of Board members agreed that the Board is achieving its outcomes.
- Fewer agreed that MLHU is meeting its strategic outcomes (55%) or is adequately responding to serious complaints (64%).
  - There other responses were “Don’t know”.
- There were requests for orientation for new members, a review of public health accountabilities, internal policies and performance around the strategic plan.

# Detailed Findings

<b>Board Self-Assessment 2015</b>	Yes	No	Don't know	Did not respond
	# (%)			
1. Is the Board of Health structured properly (i.e. membership, size, terms of office, reporting relationships)?	8 (73%)	1 (9%)	2 (18)%	0 (0%)
2. Am I getting sufficient information to make informed decisions at Board of Health meetings?	10 (91%)	0 (0%)	1 (9%)	0 (0%)
3. Am I learning enough, both at Board of Health meetings and elsewhere, about current best practices in public health and governance in order to be an effective Board member?	9 (82%)	0 (0%)	2 (18%)	0 (0%)
4. Does the Board of Health take all relevant information into consideration when making decisions?	10 (91%)	0 (0%)	1 (9%)	0 (0%)
5. Is MLHU accomplishing our strategic outcomes as outlined in our strategic plan?	6 (55%)	0 (0%)	4 (36%)	1 (9%)
6. In the past year, has the Board of Health adequately responded to serious complaints of wrongdoing or irregularities?	7 (64%)	0 (0%)	3 (27%)	1 (9%)
7. Does the current relationship between the Board of Health and senior staff result in effective and efficient management of the public health unit?	8 (73%)	0 (0%)	3 (27%)	0 (0%)
8. Are you satisfied with the reports to the Board of Health made by MLHU staff? For instance, do you think the reports are relevant and provide the correct information?	10 (91%)	0 (0%)	1 (9%)	0 (0%)
9. Are you satisfied with the presentations made to the Board of Health by MLHU staff? For instance, do you think the time taken for presentations and question and answer sessions is appropriate?	10 (91%)	0 (0%)	1 (9%)	0 (0%)

# Comments:

## Overall Effectiveness of Board

- Two respondents expressed overall satisfaction with performance.
- Three (who self-identified as new members) indicated they were still observing and needed more time to assess.

# Comments:

## Overall Effectiveness of Board

- One respondent expressed that politicians may have vested interests in voting.
  - The respondent further suggested the Board be should always be made up of one more public appointee than municipal/city appointees.

# Comments:

## Future Suggestions for Board Activities

- One respondent was very positive about the “We’re Here for You” awareness campaign and indicated the MLHU should further develop its relationship with the public.
- One respondent felt there should be more Board workshops on public health accountabilities.



# Comments:

## Future Suggestions for Board Activities

- One respondent felt the Board should review Human Resources, Contracting and Procurement policies and practices.
- One respondent, a new member, is waiting for additional orientation.
- One respondent would like slide deck information to be available for future reference.

# Possible Next Steps

- Suggestions on how to improve Board effectiveness and engagement?

Questions?