

Accreditation Canada and Excellence Canada Processes & Costs

Accreditation Canada	
Process	<p><u>Step 1: Primer</u> Every new organization is encouraged to undergo a Primer which allows the organization to be issued an Accreditation Primer Award within 6 months of joining the program. The Primer assesses your organization based on the fundamental elements of quality and safety. The Primer allows organizations to identify areas of improvement and familiarize themselves with the process before the full accreditation program (Qmentum). Once achieved, Primer Accreditation status is valid for two years. During those two years organizations prepare for a full Qmentum accreditation on-site review.</p> <p><u>Step 2: Qmentum</u> Qmentum involves assessing organizations against national standards of excellence. As an organization providing public health services, we would be evaluated based on the following sets of standards:</p> <p><u>Core standards:</u></p> <ol style="list-style-type: none"> 1. Effective Organization 2. Infection Prevention and Control 3. Managing Medication <p style="text-align: right;"><u>Service area standards:</u></p> <ol style="list-style-type: none"> 1. Public Health Services <div style="text-align: center;"> </div>
Public Health Uptake	<ul style="list-style-type: none"> • Eastern Ontario Health Unit • Grey Bruce Health Unit
Fees	<ol style="list-style-type: none"> 1. Initial registration fee (\$1,150) 2. Annual fee (annual budget x 0.01304% - minimum of \$585). 3. Survey fees - \$2,020 per surveyor, per day (typically 3 days)

Accreditation Canada Quote



ACCREDITATION CANADA
AGRÉMENT CANADA

*Driving Quality Health Services
Force motrice de la qualité des services de santé*

Price Quote

1150 Cyrville Rd., Ottawa, ON, K1Z 7G6
Tel.: 1-800-814-7769

Date: 07/11/2013

Valid Until: 07/12/2013

Presented to: Ross Graham, Manager, Strategic Projects

Program	Survey Requirement	Billing
Primer	\$12,828	Annually 2013-2015*
Qmentum	\$12,828	Annually 2016-2019

* Includes 1 year of preparation

Description of Service

Accreditation Canada agrees to provide the organization with accreditation services as outlined below.

Name of Organization	Number of sites	Services offered	Program	Total Cost of Program	Billing Cycle	Annual Fee
MLHU	2	Public Health	Primer	\$26,264	2013-2015	\$8,755
MLHU	2	Public Health	Qmentum	\$30,841	2013-2016	\$7,710

This price quote is subject to the following conditions:

Prices quoted are conditional on the number of sites and services detailed above. Any changes in the number of sites and/or services must be communicated to the Accreditation Specialist and may lead to a revision in costs. Accreditation Canada reserves the right to adjust costs based on the parameters outlined in the Accreditation Program Service Agreement. Organizations will be consulted prior to any adjustment in fees.

Fees Breakdown

	# Surveyor Days	Surveyor Fee (2013)	2012 Total Survey Cost	Application Fee	Year 1 Maintenance Fee (Prep Year)	Year 2 Maintenance Fee (+ COLA of 2.0%)	Year 3 Maintenance Fee (+ COLA of 2.0%)	Total Maintenance Fees, Survey Fees & Application Fee	Primer cost per year over 3 years
Primer	6	\$2,138	\$12,828	\$1,195	\$4,000	\$4,080	\$4,162	\$26,264	\$8,755
Qmentum	6	\$2,224	\$13,346	\$4,245	\$4,330	\$4,416	\$4,505	\$30,841	\$7,710

Excellence Canada

<p>Process</p>	<p><u>Excellence, Innovation and Wellness (EIW) Standard</u></p> <ul style="list-style-type: none"> • Prepare a Charter, Implementation Path and communications strategy (they can help) • Appoint a Champion and Steering Committee • Utilize the benefits of being a partner of Excellence Canada • Review Excellence, Innovation and Wellness Standard and conduct a self-assessment with a cross-functional Excellence Council • Close any gaps identified during self-assessment • Prepare Submission and apply for EIW Bronze Level • Provide education/highlights for staff • EIW submission verification • Celebrate achievement and continue with EIW PEP Silver and a Canada Award for Excellence <p><u>Excellence Essentials</u></p> <ul style="list-style-type: none"> • Designed for Small to Medium-sized organizations • One-year journey • Reflects some of the requirements in the larger Excellence, Innovation and Wellness Standard, which is implemented progressively (4 levels) • Prepares organizations for the larger Standard if so desired 		
<p>Public Health Uptake</p>	<ul style="list-style-type: none"> • Toronto Public Health (just training) • Region of Peel • Leeds Grenville Lanark 		
<p>Fees</p>	<ul style="list-style-type: none"> • Platinum Partner in Excellence (\$25,000 per year) • Gold Partner in Excellence (\$15,000 per year) • Silver Partner in Excellence (\$10,000 per year) • Bronze Partner in Excellence (\$995 per year) 		
<p>+ Typical Costs (for Platinum Partner)</p>	<table border="0"> <tr> <td style="vertical-align: top;"> <p><u>Excellence, Innovation and Wellness</u></p> <ul style="list-style-type: none"> • \$5,000 - \$10,000 per organization • Time required from existing staff: <ul style="list-style-type: none"> ○ Sponsor/s: 1 day per quarter ○ Lead: 3–5 days per month ○ Committee (~10) 1 day per month ○ Plus functional support </td> <td style="vertical-align: top;"> <p><u>Excellence Essentials</u></p> <ul style="list-style-type: none"> • \$6,000 per organization for a group of 2 organizations or more • Time required from existing staff: <ul style="list-style-type: none"> ○ Sponsor/s: 1 day per quarter ○ Lead: 2-3 days per month ○ Plus functional support </td> </tr> </table>	<p><u>Excellence, Innovation and Wellness</u></p> <ul style="list-style-type: none"> • \$5,000 - \$10,000 per organization • Time required from existing staff: <ul style="list-style-type: none"> ○ Sponsor/s: 1 day per quarter ○ Lead: 3–5 days per month ○ Committee (~10) 1 day per month ○ Plus functional support 	<p><u>Excellence Essentials</u></p> <ul style="list-style-type: none"> • \$6,000 per organization for a group of 2 organizations or more • Time required from existing staff: <ul style="list-style-type: none"> ○ Sponsor/s: 1 day per quarter ○ Lead: 2-3 days per month ○ Plus functional support
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Excellence Canada Fee Structure



Progressive Excellence Program[®] - Excellence, Innovation and Wellness Category Certification Fee Schedule

	Non-Partner Fees	Bronze Partner (Non-Partner less 25%)	Silver Partner (Non-Partner less 32.5%)	Gold Partner (Non-Partner less 36.25%)	Platinum Partner (Non-Partner less 40%)
Progressive Excellence Program[®] Package <i>(Standard, Guide, Templates)</i>	\$ 595	\$ 446	\$ 401	\$ 379	\$ 357

Small Organization (< 50 staff)

<i>PEP Level 1</i>	\$ 4,000	\$ 3,000	\$ 2,700	\$ 2,550	\$ 2,400
<i>PEP Level 2, 3 or 4</i>	\$ 8,000	\$ 6,000	\$ 5,400	\$ 5,100	\$ 4,800

Medium Organization (51 to 250 staff)

<i>PEP Level 1</i>	\$ 6,000	\$ 4,500	\$ 4,050	\$ 3,825	\$ 3,600
<i>PEP Level 2, 3 or 4</i>	\$ 12,000	\$ 9,000	\$ 8,100	\$ 7,650	\$ 7,200

Large Organization (251 > staff)

<i>PEP Level 1</i>	\$ 8,000	\$ 6,000	\$ 5,400	\$ 5,100	\$ 4,800
<i>PEP Level 2, 3 or 4</i>	\$ 16,000	\$ 12,000	\$ 10,800	\$ 10,200	\$ 9,600

Progressive Excellence Program[®] and Linkage to the *Canada Awards for Excellence*

Organizations that are applying for CAE recognition at PEP Levels 2, 3 or 4 also pay the following CAE application fee:

Small Organizations \$ 500	Medium Organizations \$ 1,000	Large Organizations \$ 2,000
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1. Verifier's travel time, travel expenses and accommodation costs are charged at cost only in addition to the above fees.
2. A letter with a high level overview feedback will be prepared following the site verification exercise and mailed to applicant within two weeks (approx.)
3. If the applicant requires a comprehensive assessment, presentation, detailed feedback, or other services, we would be pleased to provide them. This must be arranged in advance and additional per diem rates will apply.
4. All levels require an application, i.e. applicants wishing to apply to Level 4 directly must first be assessed and certified at Levels 1, 2 and 3.
5. If the applicant has more than one location (and only one application), a sampling process may be required. We would be pleased to discuss the requirements and prepare a detailed proposal in advance of any work performed.
6. The Certificate will be mailed to the applicant. We would be pleased to participate in formal presentations. Please inquire as to availability and related costs.
7. Re-certification at the same level (every 2 years) and 3 years after level 4 will be charged at 75% of the current rates applicable at the time of re-certification.
8. Membership discounts apply.
9. All prices are subject to applicable taxes.
10. All fees are subject to change without notice.

For more information about our PEP Certification services and the related Journey to Excellence (including baseline reviews, training, assessments, membership, and the Canada Awards for Excellence), please contact us at: T: 416-251-7600 ext. 233 (Toll Free: 800-263-9648) or visit our web site at www.excellence.ca