



MIDDLESEX-LONDON HEALTH UNIT

REPORT NO. 08-23FFC

TO: Chair and Members of the Finance and Facilities Committee

FROM: Emily Williams, Chief Executive Officer
Dr. Alexander Summers, Medical Officer of Health

DATE: 2023 May 11

INSURANCE POLICIES

Recommendation

It is recommended that the Finance and Facilities Committee review and recommend to the Board of Health to receive Report No. 08-23FFC re: “Insurance Policies” for information.

Key Points

- **General insurance** has increased by 37.4% from \$104,672 to \$143,813 (2018 was \$77,082).
- **Cyber insurance** has also increased by 35.2% from \$36,990 to \$50,000. This insurance has been in place since 2021 when the premium was \$15,930.
- Combined insurance cost is \$193,813 against a budget of \$170,400 (budget used an ~15% increase).
- Our ability to go to tender is limited with very few providers in the public sector.

Background: Intact and Frank Cowan

General insurance is provided through Intact Public Entities Incorporated. Frank Cowan Company was rebranded in 2019 into Intact Public Entities. Intact Public Entities is a Canadian leader in providing specialized insurance programs, including risk management and claims services to municipal, public administration, and community-based organizations across Canada.

Insurance Providers and Terms

General insurance is provided through Intact Public Entities Incorporated and the term is March 31, 2023 to March 31, 2024.

Cyber insurance is provided by CFC, a company in the United Kingdom. The policy is underwritten by Lloyds who worked closely with the MLHU broker Holman Insurance Brokers Ltd. The term is March 1, 2023 to March 1, 2024.

General Insurance

The following cost analysis was prepared from page 11 of the current General Insurance Policy, which is attached as [Appendix A](#).

With reference to [Appendix A](#), please note that an overview of coverages and deductibles begin on page 5 and descriptions of those coverages begin on page 17.

Figure 1: Middlesex-London Health Unit Insurance Budget

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2023 Incr %</u>
Casualty Insurance				
General Liability	26,560	31,872	47,317	48.5%
Medical Malpractice Liability	34,895	36,641	52,872	44.3%
Errors & Omissions Liability	8,361	10,033	13,436	33.9%
Directors & Officers Liability	6,650	7,980	9,576	20.0%
Non-Owned Automobile Liability	200	210	221	5.2%
Environmental Liability	1,200	1,380	1,656	20.0%
Crime	1,418	1,489	1,563	5.0%
Board Members Accident	296	389	408	4.9%
Conflict of Interest	660	693	728	5.1%
Legal Expense	1,858	1,951	2,049	5.0%
Property				
Property	6,556	7,829	9,151	16.9%
Excess				
Follow Form	3,656	4,205	4,836	15.0%
Premium	92,310	104,672	143,813	37.4%
% Increase		13.4%	37.4%	

Cyber Insurance

The cyber insurance policy is in [Appendix B](#). Coverage is provided under 4 clauses:

1. Cyber Incident Response, on page 4.
2. Cyber Crime, on page 5.
3. System Damage and Business Interruption, on page 6.
4. Network Security & Privacy Liability, on page 7.

Changes within the Information Technology team, such as Cyber Security training for staff, enabled the Health Unit to successfully obtain Cyber Insurance again this year.

This report was prepared by the Finance Team, Healthy Organization Division.



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