Saving Lives. Changing Lives.

What influence has TOPS had on people who use the site?

Provides a safe, clean & secure space

Clients are less worried of...

- overdosing
- other people taking their drugs
- getting caught using in public or in shelters



"The staff just have big hearts. Even when I see them outside they help me. They are like a friend in my pocket"

[Data Source: Client Interview]

Staff are...

- warm
- friendly
- caring
- non-judgemental
- knowledgeable
- skilled at de-escalation



Improves safer drug use practices



of clients agreed that they have LEARNED TIPS at the site to use drugs more safely





of clients indicated that they are **REUSING GEAR less often since** using the site



of clients reported INJECTING less IN PUBLIC SPACES since using the site





Increased access to free, clean gear Reduced illness



Less public drug use and discarded gear

Builds relationships & connections



having someone trusted to talk to and who listens



increased feelings of acceptance increased feelings of being valued and cared for



increased sense of community and belonging



Not feeling judged



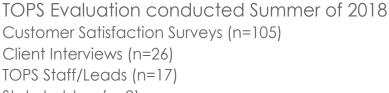
Not feeling stigmatized



of clients feel **ACCEPTED** at the site

"I feel that I belong somewhere. . . I do not feel like an outcast. I walk in here and it's a family. For once in my life. I feel like I belong."

[Data Source: Client Survey]



For more information: health@mlhu.on.ca

