

# COVID-19 Vaccine Distribution

## WHO TO CONTACT

### [COVIDVaccine.Informatics@mlhu.on.ca](mailto:COVIDVaccine.Informatics@mlhu.on.ca)

OR call 519-663-5317 x9013 for urgent requests

For questions related to:

- The COVax system (logging on, navigating, documentation, etc.)
- The weekly Hand Count Survey

### [COVIDVaccineOrders@mlhu.on.ca](mailto:COVIDVaccineOrders@mlhu.on.ca)

For questions related to:

- Ordering COVID-19 vaccine (scheduling drop-off, amount of vaccine, etc.)
- The MLHU Vaccine Ordering App

### [COVIDVaccine.Deployment@mlhu.on.ca](mailto:COVIDVaccine.Deployment@mlhu.on.ca)

For questions related to:

- Your contractual agreement with MLHU
- The training and onboarding process
- Registering or removing staff to your agreement

### Call [519-663-5317](tel:519-663-5317) to speak with a nurse

For questions related to:

- Vaccine-specific details (dosing, drawing-up, storage and handling, temperature excursions, etc.)
- Vaccine eligibility (alternatively, visit [www.healthunit.com/covid-19-vaccine-eligibility](http://www.healthunit.com/covid-19-vaccine-eligibility))